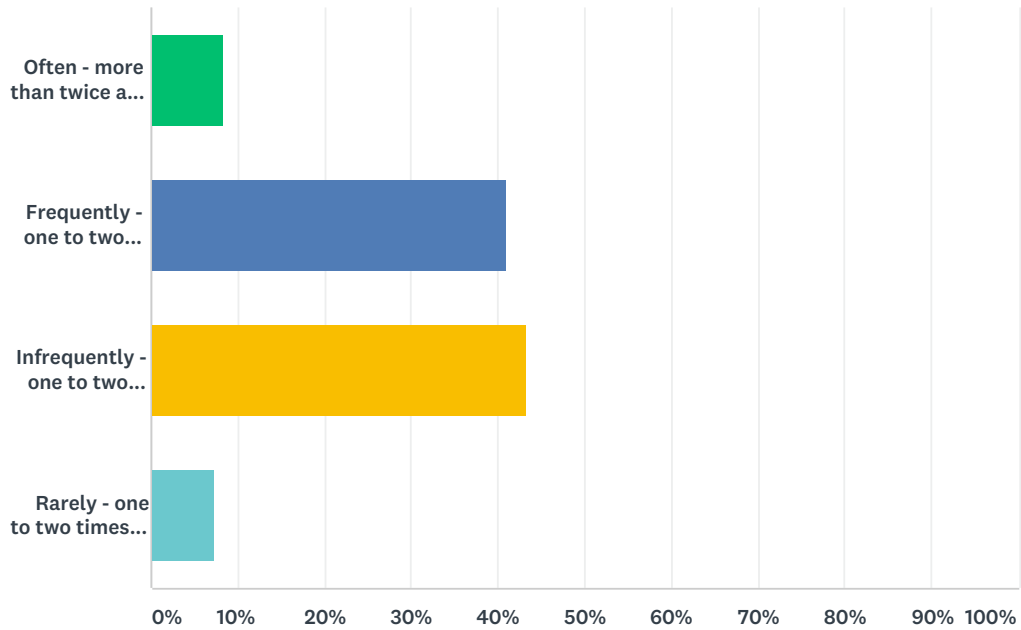


Q1 How often do you come to the library? (please choose one)

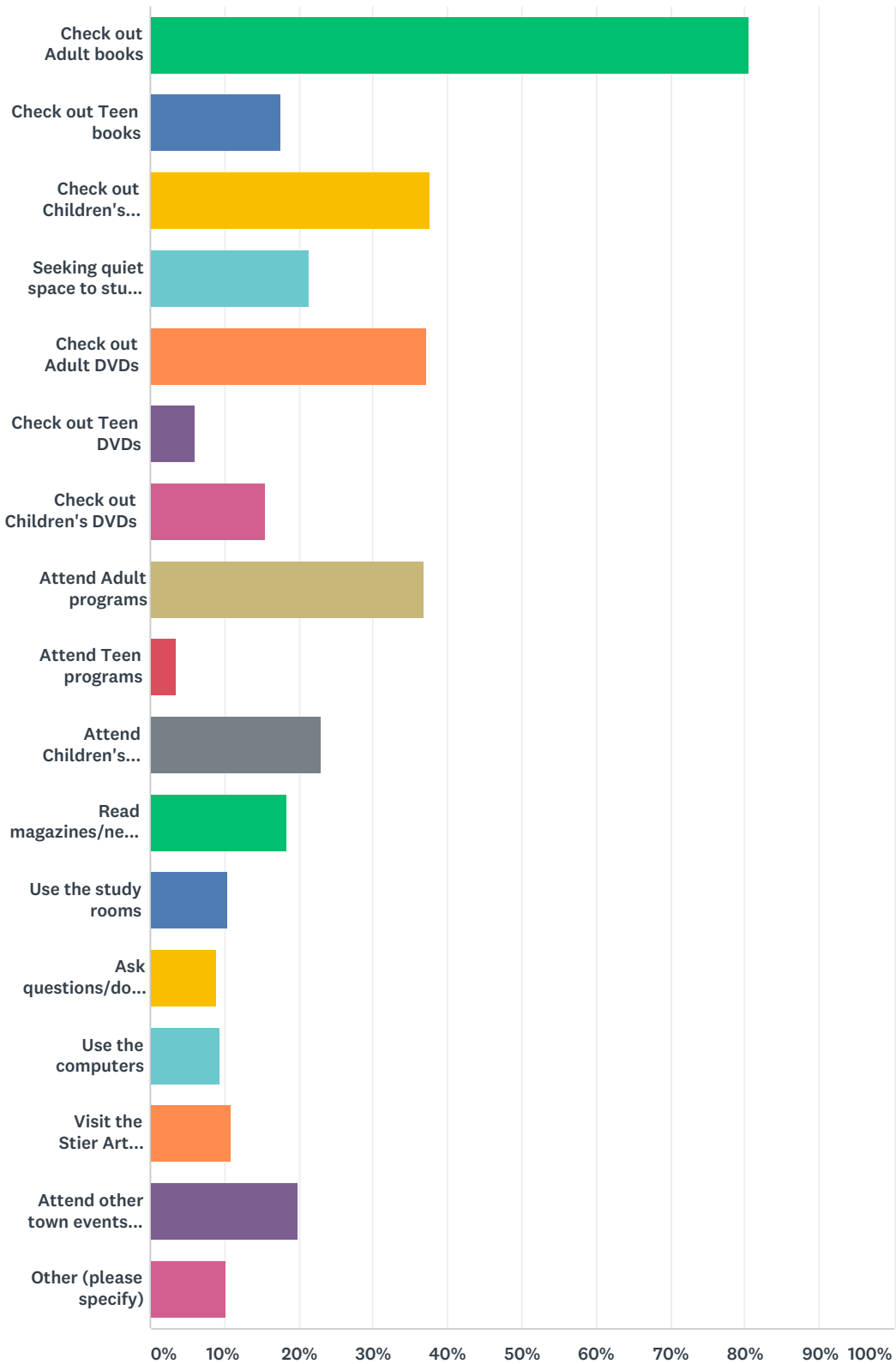
Answered: 421 Skipped: 2



| ANSWER CHOICES | RESPONSES | |
|---|-----------|-----|
| Often - more than twice a week | 8.31% | 35 |
| Frequently - one to two times a week | 41.09% | 173 |
| Infrequently - one to two times a month | 43.23% | 182 |
| Rarely - one to two times a year | 7.36% | 31 |
| TOTAL | | 421 |

Q2 Why do you come to the Library? (please check all that apply)

Answered: 422 Skipped: 1



TML Building Anniversary Survey

| | | |
|---|--------|-----|
| Check out Adult books | 80.57% | 340 |
| Check out Teen books | 17.54% | 74 |
| Check out Children's books | 37.68% | 159 |
| Seeking quiet space to study or read | 21.33% | 90 |
| Check out Adult DVDs | 37.20% | 157 |
| Check out Teen DVDs | 6.16% | 26 |
| Check out Children's DVDs | 15.40% | 65 |
| Attend Adult programs | 36.73% | 155 |
| Attend Teen programs | 3.55% | 15 |
| Attend Children's programs | 22.99% | 97 |
| Read magazines/newspapers | 18.48% | 78 |
| Use the study rooms | 10.43% | 44 |
| Ask questions/do research | 9.00% | 38 |
| Use the computers | 9.48% | 40 |
| Visit the Stier Art Gallery | 10.90% | 46 |
| Attend other town events that are hosted here | 19.91% | 84 |
| Other (please specify) | 10.19% | 43 |
| Total Respondents: 422 | | |

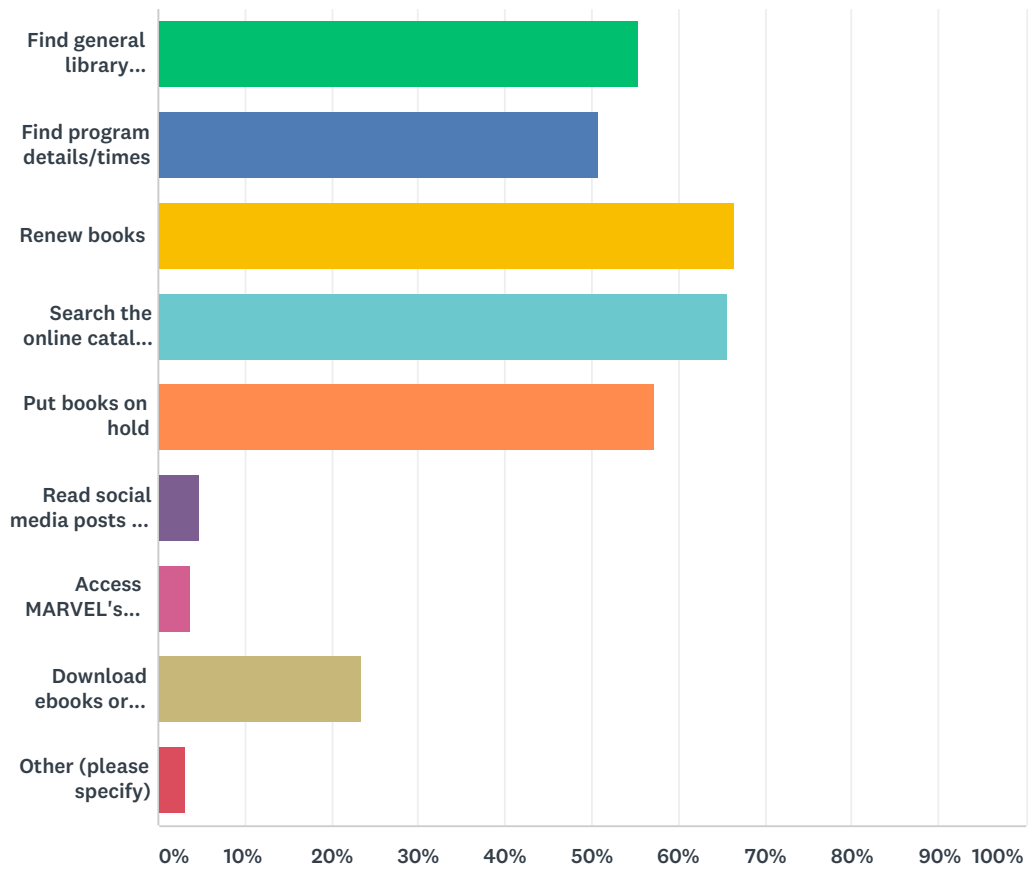
| # | OTHER (PLEASE SPECIFY) | DATE |
|----|---|-------------------|
| 1 | To be in a community of books and librarians, humans who care about books and information. | 3/3/2018 10:50 AM |
| 2 | I love libraries | 3/3/2018 8:59 AM |
| 3 | Order music CDs and audiobooks from other libraries | 3/2/2018 9:53 PM |
| 4 | I have not been to the library in 5-6 years | 3/2/2018 7:26 PM |
| 5 | I'm a member of the teen advisory board | 3/2/2018 6:32 PM |
| 6 | check out books on cd | 3/2/2018 4:24 PM |
| 7 | Adult audio books | 3/2/2018 4:09 PM |
| 8 | Pu & return books ordered online | 3/2/2018 4:09 PM |
| 9 | Talk with Rachel about children's literature. She's a great resource!! | 3/2/2018 2:21 PM |
| 10 | Check out audio books. "Read to Ollie" program at the children's library. Use th conference room for Ollie's meeting with special needs students. | 3/2/2018 2:04 PM |
| 11 | check out books on dvd | 3/2/2018 1:59 PM |
| 12 | Children's programs; meet child after school | 3/2/2018 1:58 PM |
| 13 | Pick up inter-library loan books | 3/2/2018 1:35 PM |
| 14 | book repair and laminating volunteer work | 3/2/2018 1:26 PM |
| 15 | Attend programming events | 3/2/2018 1:21 PM |
| 16 | Audio books | 3/2/2018 1:15 PM |
| 17 | Check out audio books | 3/2/2018 1:04 PM |

TML Building Anniversary Survey

| | | |
|----|--|--------------------|
| 18 | Check out Audio Books on CD | 3/2/2018 12:40 PM |
| 19 | Auto books | 3/2/2018 12:03 PM |
| 20 | I kind of just want to live in the Library - Also, one of the best poetry collections in the state of Maine. | 3/2/2018 12:01 PM |
| 21 | Use the photocopiers | 3/2/2018 11:40 AM |
| 22 | Children read aloud | 3/2/2018 11:27 AM |
| 23 | Post announcements to your bulletin board | 3/2/2018 11:20 AM |
| 24 | Post flyers on community bulletin board. | 3/2/2018 11:09 AM |
| 25 | Books on tape | 2/28/2018 11:03 AM |
| 26 | Check out books: Audiobooks - non specified | 2/27/2018 12:36 PM |
| 27 | Attend Programs: None specified | 2/27/2018 12:32 PM |
| 28 | RESEARCH | 2/27/2018 10:15 AM |
| 29 | after school | 2/26/2018 3:30 PM |
| 30 | Read to a dog program, pick up my child who enjoys the children's section after school | 2/20/2018 8:03 PM |
| 31 | Pond cove parent association meetings | 2/20/2018 8:48 AM |
| 32 | Check out video games | 2/15/2018 12:45 PM |
| 33 | Use printers | 2/14/2018 7:32 PM |
| 34 | I work at a desk....I work from home so it is nice to get out of the house sometimes. | 2/13/2018 2:09 PM |
| 35 | use the printers + also to play in the awesome kid's section | 2/13/2018 9:42 AM |
| 36 | Audiobooks! | 2/12/2018 1:48 PM |
| 37 | Looking for a quiet place to write, but not always that way at the library, it's a loud place | 2/10/2018 2:42 PM |
| 38 | browse around | 2/10/2018 11:38 AM |
| 39 | Video Games | 2/9/2018 11:38 AM |
| 40 | Try to take out a book for child's schoolwork, but it is always already checked out | 2/9/2018 10:52 AM |
| 41 | Alternative work space (I work from home) | 2/6/2018 8:01 AM |
| 42 | Working (self-employed, work from home and it's a lovely change of scenery) | 2/6/2018 7:46 AM |
| 43 | Local (Cape Elizabeth) reference some times (yearbooks, town reports, etc.) | 2/5/2018 11:55 AM |

Q3 If you access the library online, what do you go there for? (please check all that apply)

Answered: 379 Skipped: 44



| ANSWER CHOICES | RESPONSES | |
|---|-----------|-----|
| Find general library information - hours, location, etc | 55.41% | 210 |
| Find program details/times | 50.92% | 193 |
| Renew books | 66.49% | 252 |
| Search the online catalog at TML and other libraries in Maine | 65.70% | 249 |
| Put books on hold | 57.26% | 217 |
| Read social media posts on Twitter or Facebook | 4.75% | 18 |
| Access MARVEL's digital magazine and journal articles | 3.69% | 14 |
| Download ebooks or eaudiobooks | 23.48% | 89 |
| Other (please specify) | 3.17% | 12 |
| Total Respondents: 379 | | |

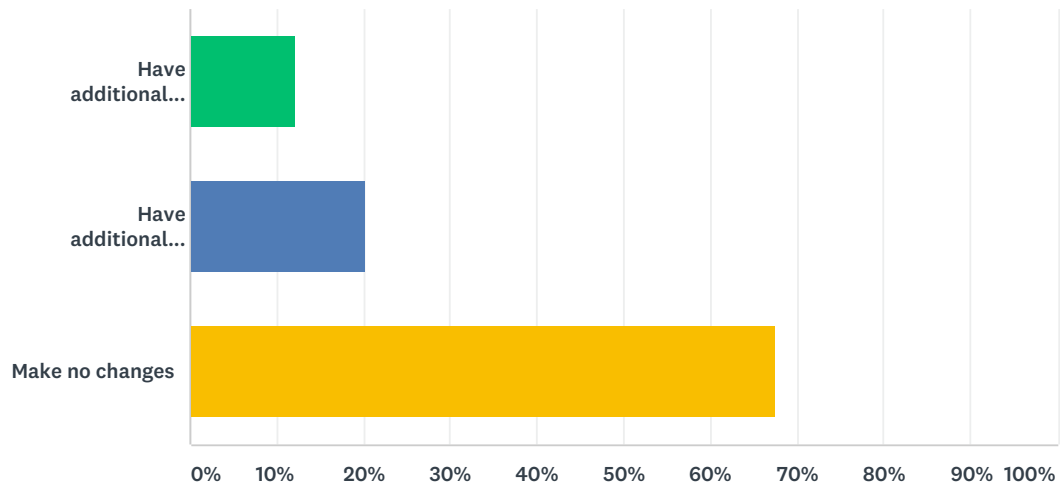
| # | OTHER (PLEASE SPECIFY) | DATE |
|---|------------------------|------------------|
| 1 | Do not access online | 3/9/2018 8:10 PM |

TML Building Anniversary Survey

| | | |
|----|---|--------------------|
| 2 | put dvd's on hold | 3/3/2018 4:06 PM |
| 3 | I should be doing more online. I appreciate the helpfulness and kindness of all the librarians. | 3/3/2018 3:12 PM |
| 4 | I do not access on line | 3/3/2018 10:26 AM |
| 5 | I don't recall the online capabilities being explained in any correspondence | 3/3/2018 7:33 AM |
| 6 | dont access library online | 3/2/2018 7:26 PM |
| 7 | Do not use the online program | 3/2/2018 5:02 PM |
| 8 | I dont | 3/2/2018 12:00 PM |
| 9 | Other onlines services | 2/20/2018 9:25 AM |
| 10 | check account information | 2/10/2018 11:39 AM |
| 11 | Still find it hard to order books from other library. The site is not user friendly. | 2/6/2018 3:43 PM |
| 12 | Online learning (language courses) | 2/6/2018 8:02 AM |

Q4 Regarding quiet vs social spaces in the Library, should the library... (please choose one)

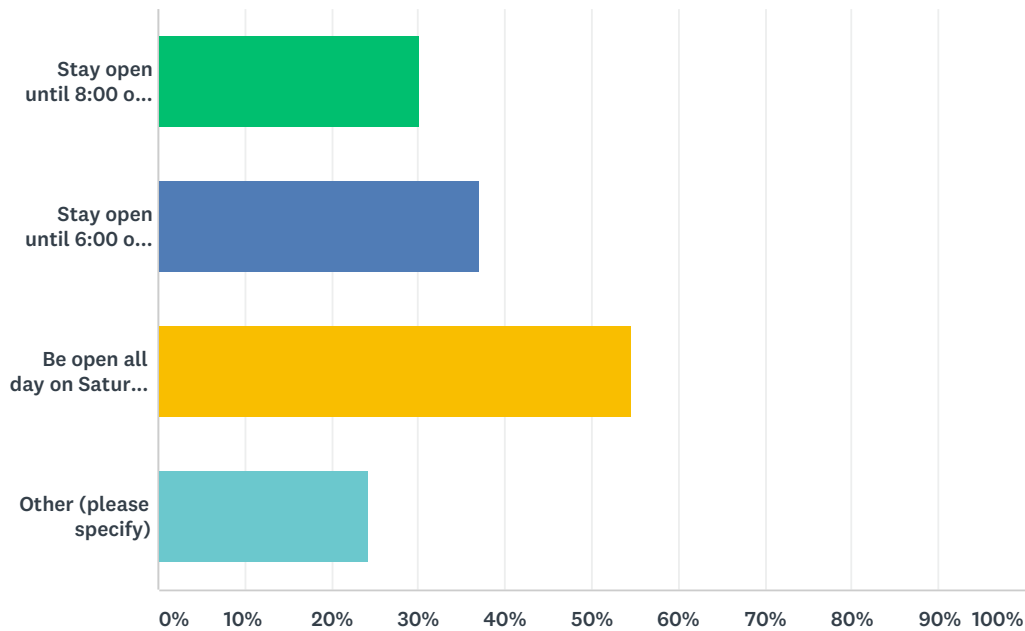
Answered: 386 Skipped: 37



| ANSWER CHOICES | RESPONSES | |
|---|-----------|------------|
| Have additional space dedicated for people to interact with each other? | 12.18% | 47 |
| Have additional space dedicated for quiet study and reading? | 20.21% | 78 |
| Make no changes | 67.62% | 261 |
| TOTAL | | 386 |

Q5 Would any of the following changes in hours increase your use of the library? (please check all that apply)

Answered: 306 Skipped: 117



| ANSWER CHOICES | RESPONSES | |
|---|-----------|-----|
| Stay open until 8:00 on Wednesdays | 30.07% | 92 |
| Stay open until 6:00 on Monday, Wednesday, Friday | 36.93% | 113 |
| Be open all day on Saturday in the summer | 54.58% | 167 |
| Other (please specify) | 24.18% | 74 |
| Total Respondents: 306 | | |

| # | OTHER (PLEASE SPECIFY) | DATE |
|----|---|------------------|
| 1 | Open Sunday am. Change hours all together - eliminate the hours right afterschool (to address parents using library as babysitters). Have evening hours for those of us who work days, at least 2x per week until 8pm (maybe 4 days a week morning hours, then 3 days a week evening hours until 8) | 3/9/2018 8:32 PM |
| 2 | Open for a short time on Sundays!! | 3/9/2018 8:15 PM |
| 3 | No change | 3/9/2018 8:14 PM |
| 4 | OK with current hours | 3/9/2018 8:12 PM |
| 5 | Present schedule fine | 3/9/2018 8:10 PM |
| 6 | Sundays! | 3/9/2018 8:01 PM |
| 7 | If you're adding Wednesday please do not take away Tues/Thurs | 3/6/2018 9:30 AM |
| 8 | On the weekends stay open until 9:00/8:00 | 3/5/2018 9:59 AM |
| 9 | I think current hours are fine. | 3/3/2018 5:47 PM |
| 10 | No need to add more times. | 3/3/2018 5:41 PM |

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| | | |
|----|---|-------------------|
| 11 | good the way it is | 3/3/2018 4:07 PM |
| 12 | no change | 3/3/2018 3:25 PM |
| 13 | I wanted to check more than one answer in question 4. As far as hours go, it's fine. | 3/3/2018 10:52 AM |
| 14 | adequate hours in place | 3/3/2018 10:41 AM |
| 15 | no change | 3/3/2018 10:26 AM |
| 16 | Probably not | 3/3/2018 10:18 AM |
| 17 | Hours are fine for me at present | 3/3/2018 9:29 AM |
| 18 | I am satisfied with the current hours of operation. | 3/3/2018 7:01 AM |
| 19 | They have great hours now. | 3/3/2018 6:27 AM |
| 20 | No comment | 3/2/2018 8:26 PM |
| 21 | I dont use the library | 3/2/2018 7:27 PM |
| 22 | Hours are fine as is | 3/2/2018 7:21 PM |
| 23 | Sunday hours would be fantastic, although I understand why that may not be realistic | 3/2/2018 7:03 PM |
| 24 | NO | 3/2/2018 6:02 PM |
| 25 | Sundays | 3/2/2018 4:26 PM |
| 26 | meant n/a | 3/2/2018 3:32 PM |
| 27 | Keep it the same | 3/2/2018 3:32 PM |
| 28 | Hours are fine the way they are. | 3/2/2018 3:24 PM |
| 29 | Sunday afternoons open 1-5 | 3/2/2018 3:02 PM |
| 30 | Open at 8am or 8:30am | 3/2/2018 2:58 PM |
| 31 | No, a change in hours would not increase my use of the library. | 3/2/2018 2:33 PM |
| 32 | Be open on Sundays during school season. | 3/2/2018 1:52 PM |
| 33 | current schedule suits just fine | 3/2/2018 1:27 PM |
| 34 | Think hours are appropriate | 3/2/2018 1:22 PM |
| 35 | Open Sunday | 3/2/2018 1:20 PM |
| 36 | The hours are great as they are. | 3/2/2018 1:02 PM |
| 37 | The hours are fine as they are. | 3/2/2018 12:18 PM |
| 38 | No opinion | 3/2/2018 12:04 PM |
| 39 | Again, I'm sorry, but I just want the library to be open ALL the time, so definitely biased here. But for me personally, staying open later WOULD help a lot since I'm at work until 5 otherwise. | 3/2/2018 12:03 PM |
| 40 | Diverse topics needed | 3/2/2018 12:01 PM |
| 41 | No | 3/2/2018 11:30 AM |
| 42 | current hours mostly work for me but only b/c my work schedule is flexible | 3/2/2018 11:23 AM |
| 43 | Fine the way it is, though additional hours are always nice. | 3/2/2018 11:22 AM |
| 44 | Fine the way you are | 3/2/2018 11:09 AM |
| 45 | No | 3/1/2018 6:35 PM |
| 46 | No change | 3/1/2018 10:00 AM |
| 47 | Be open Sunday afternoons-like Scarborough | 2/28/2018 3:35 PM |
| 48 | current hours are fine | 2/28/2018 3:01 PM |
| 49 | n/a | 2/28/2018 2:33 PM |
| 50 | no changes | 2/27/2018 2:12 PM |

TML Building Anniversary Survey

| | | |
|----|---|--------------------|
| 51 | Stay open late on Mondays and Wednesday would be useful for me | 2/27/2018 12:58 PM |
| 52 | Maybe like the Scarborough Library - Sunday hours. SoPo Lib. open until 6 pm on Saturday or 8 pm on Mondays | 2/27/2018 12:38 PM |
| 53 | Open on Sundays 9-1 or 9-2 | 2/27/2018 12:33 PM |
| 54 | no | 2/27/2018 12:24 PM |
| 55 | No | 2/27/2018 11:31 AM |
| 56 | until 6:30 EVERY DAY and open on Sundays from 12 noon-5:30pm | 2/26/2018 3:31 PM |
| 57 | like the ours just the way they are | 2/24/2018 11:50 AM |
| 58 | Larger book selection | 2/22/2018 7:28 PM |
| 59 | Be open for at least half a day on Sunday. | 2/22/2018 5:07 PM |
| 60 | None | 2/20/2018 2:18 PM |
| 61 | Offer Sunday hours | 2/20/2018 8:22 AM |
| 62 | Meeting room available to community groups when library is closed | 2/20/2018 6:39 AM |
| 63 | Open on Sunday | 2/19/2018 8:23 PM |
| 64 | Half day on Sundays | 2/17/2018 11:41 AM |
| 65 | I'd love to see Sunday hours. | 2/15/2018 12:46 PM |
| 66 | Please open on Sundays! | 2/14/2018 7:33 PM |
| 67 | All day Saturday is not a deal-breaker, but I do have to plan ahead, which is okay. | 2/12/2018 1:50 PM |
| 68 | close- who goes to the library anymore? | 2/9/2018 10:52 AM |
| 69 | I'm usually there during daytime so the closing hours don't affect me. | 2/8/2018 1:43 AM |
| 70 | Open at 8am on some days | 2/6/2018 8:03 AM |
| 71 | Fine the way it is | 2/6/2018 7:58 AM |
| 72 | It's fine as is | 2/6/2018 7:48 AM |
| 73 | No change needed | 2/5/2018 7:01 PM |
| 74 | open on sunday | 2/5/2018 5:56 PM |

Q6 Would you like to see more and/or different types of materials, such as books, magazines/newspapers, or DVDs? If so, please describe what you'd like to see below.

Answered: 159 Skipped: 264

| # | RESPONSES | DATE |
|----|--|-------------------|
| 1 | I think that we have a wonderful, rich selection - thank you. | 3/9/2018 8:32 PM |
| 2 | Present selection is great - my only complaint is someone (or some people) rip out articles or take whole sections of the Portland papers (SO RUDE!) This still happens | 3/9/2018 8:23 PM |
| 3 | I wish you could purchase more non-fiction. At other libraries, PPL & SoPo, there are many NF books to browse and I almost always find something interesting and unknown to me. Library loan is only good if you know what you're looking for. | 3/9/2018 8:19 PM |
| 4 | Greater selection of kids / young adult movies | 3/9/2018 8:17 PM |
| 5 | Maybe more magazines | 3/9/2018 8:16 PM |
| 6 | Books | 3/9/2018 8:15 PM |
| 7 | audiobooks | 3/9/2018 8:14 PM |
| 8 | more non-fiction adult books and children's "bestsellers" | 3/9/2018 8:12 PM |
| 9 | More popular magazines - Good Housekeeping, Sports Illustrated, Time | 3/9/2018 8:10 PM |
| 10 | more dvds | 3/9/2018 8:04 PM |
| 11 | More non fiction children books | 3/9/2018 8:03 PM |
| 12 | Maybe online access to NY Times or other newspapers? | 3/9/2018 8:01 PM |
| 13 | Yes | 3/9/2018 7:58 PM |
| 14 | Fine as is | 3/6/2018 11:21 AM |
| 15 | Coffee/tea station hand sanitizer stations private comment box to write notes about awesome library things- e.g. loved storytime | 3/6/2018 11:14 AM |
| 16 | We would like to continue using the toys/activities in the children's section | 3/6/2018 9:34 AM |
| 17 | Conde Nast Traveler | 3/5/2018 11:57 AM |
| 18 | A sampling of international newspapers | 3/5/2018 11:56 AM |
| 19 | Broader diversity/expanded holdings of non-fiction audiobooks (CD) | 3/5/2018 11:49 AM |
| 20 | Audiobooks | 3/5/2018 10:04 AM |
| 21 | Audiobooks. Teen DVD | 3/5/2018 10:00 AM |
| 22 | writing/literary journals | 3/4/2018 6:04 PM |
| 23 | I would like to be able to test reading material technology, such as Kindle, through a tech library loan program | 3/4/2018 10:53 AM |
| 24 | Current selection is fine | 3/3/2018 5:48 PM |
| 25 | more dvds | 3/3/2018 4:08 PM |
| 26 | you are great | 3/3/2018 3:25 PM |
| 27 | Good selections, keep going! | 3/3/2018 10:53 AM |
| 28 | More audiobooks | 3/3/2018 10:18 AM |
| 29 | I love nonfiction and historical novels, seems to find what I want on Minerva more than TML | 3/3/2018 9:08 AM |
| 30 | I'm pretty happy with the materials | 3/3/2018 7:35 AM |

TML Building Anniversary Survey

| | | |
|----|---|-------------------|
| 31 | I have no requests for more/different types of materials at this time. | 3/3/2018 7:04 AM |
| 32 | No | 3/3/2018 6:28 AM |
| 33 | More music CDs in Thomas collection | 3/2/2018 9:54 PM |
| 34 | Happy with available choices | 3/2/2018 7:27 PM |
| 35 | I don't think expanded collections are necessary. With the power of inter-library loan, I think less emphasis should be put on the physical collection the library maintains, unless there are particular areas in which the library has decided to focus (ie, if we wanted to become THE GO-TO PLACE for graphic novels, expand that collection, highlight it). Otherwise, I think the library is better suited to rotate and highlight the existing collection (as you often do on the table to the right of the stairs) rather than sinking a lot of money into new acquisitions that will be forgotten in a matter of months. | 3/2/2018 7:06 PM |
| 36 | I think generally, the library does a very good job stocking the teen book section. However, there have been many times I've looked for a movie and not found it. | 3/2/2018 6:34 PM |
| 37 | books on tape | 3/2/2018 6:33 PM |
| 38 | NO | 3/2/2018 6:02 PM |
| 39 | More ebooks | 3/2/2018 5:58 PM |
| 40 | More literary classics like works by Turgenev or Sterne, and more non-fiction classics like works by Hayek (Road to Serfdom, etc.) | 3/2/2018 5:09 PM |
| 41 | more books on cd (even though I know there are plenty of downloadable audiobooks) | 3/2/2018 4:29 PM |
| 42 | More adult audio books please. | 3/2/2018 4:12 PM |
| 43 | Magazines are somewhat limited. Would make use of scientific periodicals | 3/2/2018 3:55 PM |
| 44 | no opinion on new additions | 3/2/2018 3:33 PM |
| 45 | More magazines | 3/2/2018 3:32 PM |
| 46 | I like the displays of books of interest. | 3/2/2018 3:28 PM |
| 47 | Barrons used to be available on your newspaper rack. I'd like to see it come back. | 3/2/2018 3:27 PM |
| 48 | Unsure | 3/2/2018 3:07 PM |
| 49 | Identify books as evaluated by New York Times, PBS NewsHour, etc. | 3/2/2018 2:49 PM |
| 50 | Audiobooks, DVD's (including how-to, DIY DVDs) | 3/2/2018 2:42 PM |
| 51 | Museum passes | 3/2/2018 2:31 PM |
| 52 | more current fiction | 3/2/2018 2:26 PM |
| 53 | more books on dvd. specifically nonfiction, new releases. | 3/2/2018 2:14 PM |
| 54 | Better selection of audio books. | 3/2/2018 2:05 PM |
| 55 | As much as possible! | 3/2/2018 1:56 PM |
| 56 | More magazines and books. DVDs aren't as important for a library with all the media streaming services out there. | 3/2/2018 1:55 PM |
| 57 | no thanks | 3/2/2018 1:42 PM |
| 58 | no comment. | 3/2/2018 1:41 PM |
| 59 | Audio books | 3/2/2018 1:38 PM |
| 60 | Barron's magazine and vanity fair and architectural digest | 3/2/2018 1:24 PM |
| 61 | More "serious" audio books. Non-fiction, classics, historical, historical fiction versus Lee Child, Robert Patterson type books. | 3/2/2018 1:10 PM |
| 62 | Not anything comes to mind. | 3/2/2018 1:04 PM |
| 63 | Very Satisfied | 3/2/2018 12:41 PM |
| 64 | I'm happy with current options with inter-library loan. | 3/2/2018 12:32 PM |

TML Building Anniversary Survey

| | | |
|-----|---|--------------------|
| 65 | More children's Spanish books | 3/2/2018 12:32 PM |
| 66 | I like your selection the way it is. | 3/2/2018 12:25 PM |
| 67 | artists's work displayed in lobby or upstairs | 3/2/2018 12:20 PM |
| 68 | Its fine as it is. | 3/2/2018 12:20 PM |
| 69 | No change | 3/2/2018 12:16 PM |
| 70 | more foreign film DVDs | 3/2/2018 12:16 PM |
| 71 | more new books, especially mysteries | 3/2/2018 12:16 PM |
| 72 | We travel often and are interested in books that we can listen to while we drive. | 3/2/2018 12:06 PM |
| 73 | On two different occasions attempted to research shot guns and pistols . Zero !!! Found it somewhat shocking that a library in Maine did not offer either. | 3/2/2018 12:05 PM |
| 74 | More magazines would be great. | 3/2/2018 12:04 PM |
| 75 | How about childrens' toys? Other countries have successful toy-lending programs. Kids get to experiment with new and different toys, and parents pay a small fee (\$1-5) for the privilege. | 3/2/2018 12:02 PM |
| 76 | more car stuff | 3/2/2018 11:51 AM |
| 77 | dvds | 3/2/2018 11:40 AM |
| 78 | books | 3/2/2018 11:34 AM |
| 79 | Things fine as they are | 3/2/2018 11:29 AM |
| 80 | Much wider selection of ebooks | 3/2/2018 11:27 AM |
| 81 | I usually find something everytime I visit - but having a variety of foreign language films is great. I also appreciate being able to borrow things like pass to PMA etc. | 3/2/2018 11:26 AM |
| 82 | Non-fiction biography/ history books, mystery/romance books or paperback | 3/2/2018 11:25 AM |
| 83 | More financial publications, fewer "fluff" magazines | 3/2/2018 11:24 AM |
| 84 | Ebooks | 3/2/2018 11:18 AM |
| 85 | no | 3/2/2018 11:17 AM |
| 86 | Always more books....never enough books for people who love libraries! | 3/2/2018 11:13 AM |
| 87 | Better adult book selection | 3/2/2018 11:12 AM |
| 88 | The diversity of the libraries catalogs is already wonderful | 3/2/2018 11:12 AM |
| 89 | no change | 3/2/2018 11:11 AM |
| 90 | You have a wonderful assortment | 3/2/2018 11:10 AM |
| 91 | Selection is great as is! | 3/2/2018 11:08 AM |
| 92 | Audio books to check out | 3/2/2018 11:05 AM |
| 93 | Everything is fine | 3/1/2018 6:36 PM |
| 94 | You have reduced the local magazines you offer. I'd like to see Maine magazines back. | 2/28/2018 8:01 PM |
| 95 | digital magazines | 2/28/2018 7:41 PM |
| 96 | Books, dvds | 2/28/2018 3:36 PM |
| 97 | more audio books | 2/28/2018 3:02 PM |
| 98 | More extensive films (DVD) and in better condition | 2/28/2018 2:54 PM |
| 99 | n/a | 2/28/2018 2:33 PM |
| 100 | More audiobooks, more ebooks | 2/28/2018 11:11 AM |
| 101 | nothing | 2/28/2018 10:43 AM |
| 102 | fine craft/textile magazine subscriptions e.g. American Craft, Bound & Lettered, Fiber Art Now, Surface Design Journal, etc. | 2/27/2018 7:11 PM |

TML Building Anniversary Survey

| | | |
|-----|--|--------------------|
| 103 | I want to see more sections of books pulled out to the front, such as librarian's picks, top sellers, specific genres. I really like those displays the best and it helps me pick something -- its as if we need a "Netflix" -- if you like this, then you'll really like this. Sometimes I find it overwhelming to find a book without this type of aid because I don't know where to look if I don't have a specific book or author in mind. | 2/27/2018 2:22 PM |
| 104 | More | 2/27/2018 1:02 PM |
| 105 | Maybe some hobbieist and cultural magazines | 2/27/2018 12:56 PM |
| 106 | Maybe some foreign DVDs in their original language with either an English option or with subtitles | 2/27/2018 12:54 PM |
| 107 | Dvds | 2/27/2018 12:30 PM |
| 108 | Love the DVDs from Criterion | 2/27/2018 12:15 PM |
| 109 | I wish you could purchase more nonfiction. At other libraries (PPL & SoPo), there are many NF books to browse and I almost always find something interesting - and unknown to me. Library loan is only good if you know what you're looking for. | 2/27/2018 11:46 AM |
| 110 | no | 2/26/2018 3:32 PM |
| 111 | It would be good if there could be more of the newly released books and DVDs available, as in the past. | 2/26/2018 12:18 PM |
| 112 | I always enjoy looking at historical materials such as old yearbooks and maps of CE. | 2/26/2018 8:26 AM |
| 113 | I miss being able to walk through the stacks - I frequently found interesting books that way. Now I have to know what I am looking for and have it ordered fro another library; I feel that I'm missing out on some things I would enjoy. Because I'm not aware of their existence, and because browsing in the stacks is no longer available, I'm not finding unexpected treasures of books. | 2/22/2018 5:19 PM |
| 114 | More copies of new releases- By the time the new releases get to the new book shelf they are old | 2/21/2018 12:04 PM |
| 115 | Books- nmominees for major literature contests such as Booker Prize nominees, National Book award nominees. Definitely more, and particularly more recent DVD's | 2/21/2018 9:31 AM |
| 116 | conservative authors and views | 2/20/2018 9:04 PM |
| 117 | Toddler games and puzzles | 2/20/2018 7:45 PM |
| 118 | Stop allowing kids to bring in so much food. The library is not a restaurant. It is messy and dirty now. | 2/20/2018 5:32 PM |
| 119 | More e books please. | 2/20/2018 2:19 PM |
| 120 | No things are great | 2/20/2018 12:29 PM |
| 121 | There seems to be a good range of new material coming into the library for my family's interests. | 2/20/2018 10:36 AM |
| 122 | I haven't taken any out so not sure of addl chnges | 2/20/2018 8:50 AM |
| 123 | More new science fiction. That section has dwindled in the last couple of years. | 2/20/2018 8:25 AM |
| 124 | More copies of the eBooks, especially the new releases, would be nice. | 2/20/2018 7:29 AM |
| 125 | No | 2/20/2018 6:54 AM |
| 126 | Excellent choices now. Need to learn how to use online ebooks. Are there Youtube instructions? | 2/20/2018 6:40 AM |
| 127 | Music CDs | 2/19/2018 10:44 PM |
| 128 | Collection is good- varied and interesting. | 2/19/2018 10:21 PM |
| 129 | More recommended books for teens and children from teachers-I struggle to find new books for my avid readers sometimes | 2/19/2018 8:25 PM |
| 130 | Evening classes. Cape Community services does not offer many for adults. | 2/19/2018 7:45 PM |
| 131 | Equipment to digitize home videos, audio tapes | 2/17/2018 11:42 AM |
| 132 | A wider selection of magazines | 2/16/2018 3:34 PM |
| 133 | No | 2/16/2018 9:30 AM |
| 134 | More Romance | 2/15/2018 12:56 PM |

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| 135 | The video games are novel and a big draw. Perhaps more Blu-Ray movies. For some reason the Teen Movie section has gotten thin and not much new. | 2/15/2018 12:47 PM |
| 136 | For the size of the library, I think the selection is excellent. | 2/15/2018 12:09 PM |
| 137 | You guys have a great selection, and MaineCat is great if you don't have something. | 2/14/2018 7:33 PM |
| 138 | I'm happy with the diversity of materials the library currently owns/acquires. | 2/14/2018 10:52 AM |
| 139 | I have no requests | 2/13/2018 6:33 PM |
| 140 | Can't think of anything specific :) | 2/13/2018 2:53 PM |
| 141 | More magazines | 2/13/2018 2:10 PM |
| 142 | 1. more large print books 2 blu ray dvd's | 2/12/2018 5:16 PM |
| 143 | More foreign DVDs Foreign magazines | 2/11/2018 6:48 PM |
| 144 | Offer more current books on the top ten lists, many of the selections offered seem to lean to fiction and not enough historical and non-fiction and many are ancient. (in the racks) | 2/10/2018 2:53 PM |
| 145 | I would like to see more books on current United States politics and government. Books on US elections as well. | 2/10/2018 11:43 AM |
| 146 | no | 2/9/2018 10:53 AM |
| 147 | Very good collections especially CDs and DVDs, as well as mysteries. | 2/8/2018 9:42 AM |
| 148 | I've always been able to get what I needed so I'm satisfied with the way things are. | 2/8/2018 1:46 AM |
| 149 | Cooks Illustrated Magazine Conde Nast Travel Mag | 2/7/2018 7:19 AM |
| 150 | no | 2/6/2018 3:44 PM |
| 151 | More DVDs from foreign countries (subtitled). They could be movies, TV series, documentaries, etc. | 2/6/2018 2:41 PM |
| 152 | Parenting, child development, nutrition guides, local event listings, things to do, places to go | 2/6/2018 8:30 AM |
| 153 | More audiobooks | 2/6/2018 8:09 AM |
| 154 | Personally, I'd like to see more current business related books—social media, digital marketing, leadership, self-employed. I don't really care about DVDs and magazines get pretty grubby after many hands handle them. | 2/6/2018 7:51 AM |
| 155 | More adult current books. | 2/5/2018 8:54 PM |
| 156 | access to scientific/medical professional journals ; the online audiobook app (Adobe) is very slow at adding new books (Overdrive was much faster and a better app overall) | 2/5/2018 3:31 PM |
| 157 | More library individualized book selection, best sellers are great but a few outside the box would be nice | 2/5/2018 3:00 PM |
| 158 | A larger variety of magazines | 2/5/2018 2:16 PM |
| 159 | I think you've done an awesome job of making more up-to-date, popular DVDs available in the last few years and appreciate your responsiveness to this need. Carry on! :) | 2/5/2018 11:59 AM |

Q7 Are there additional topics you'd like the Library to offer programs on? Are there different times you'd like programs to be held? If so, please describe what you'd like to see below.

Answered: 140 Skipped: 283

| # | RESPONSES | DATE |
|----|---|-------------------|
| 1 | I love the wildlife programs. The talk by the Maine St. Entomologist re: winter moths was great too. Anything historical also, maybe invite Norm Jordan in to tell stories :) (or have a panel with some of our seniors or historians). Computer classes or specific skills such as making movies, games (So Portland has some great ideas at their library!) | 3/9/2018 8:32 PM |
| 2 | I think the library already has a lot of wonderful programming. I'd love to see more musical programs for adults. Also, I have friends that would love to learn the Salsa. | 3/9/2018 8:19 PM |
| 3 | Maybe some type of tutoring for children in need of help with math | 3/9/2018 8:16 PM |
| 4 | Art class | 3/9/2018 8:15 PM |
| 5 | Programs for 1st-2nd graders offered after school and/or early release days (with parent/guardian supervision) | 3/9/2018 8:12 PM |
| 6 | Current are good; like animal programs; like presentations by learned/experienced people | 3/9/2018 8:10 PM |
| 7 | We love all the children's programs | 3/9/2018 8:03 PM |
| 8 | childcare while parents attend book club or other adult classes :) | 3/9/2018 8:01 PM |
| 9 | Children movement and song | 3/9/2018 7:58 PM |
| 10 | Small groups with common interests- e.g. knitting indoor music programs | 3/6/2018 11:21 AM |
| 11 | More academic- writing, mythology, more involved art, science, robotics, math, outdoor investigation/art pixel project maker faire!! | 3/6/2018 11:14 AM |
| 12 | Love the children sing alongs | 3/6/2018 9:34 AM |
| 13 | Mah jonn group playing | 3/5/2018 11:57 AM |
| 14 | Existing programs are great. Consider "how to" series, genealogy research, writing workshops, invited authors; bring back children's "author fest" from previous years | 3/5/2018 11:49 AM |
| 15 | Maybe more afternoon/evening for parents | 3/5/2018 10:19 AM |
| 16 | Community connections- nonprofits coming in to talk about their work, subject matter, expertise. Elected representatives hours | 3/5/2018 10:14 AM |
| 17 | Authors | 3/5/2018 10:04 AM |
| 18 | Cooking? | 3/5/2018 10:00 AM |
| 19 | Art, music, culture, history, gardening | 3/4/2018 3:06 PM |
| 20 | I Would like more hot topic current event discussions | 3/4/2018 2:09 PM |
| 21 | How to complete non-biased internet searches for current events. How to identify reputable, non-biased sources. | 3/4/2018 10:53 AM |
| 22 | Pleased with current programs | 3/3/2018 5:48 PM |
| 23 | Not Tuesdays or thursday nights. Or record the programs so we can see them. | 3/3/2018 5:42 PM |
| 24 | diy | 3/3/2018 3:25 PM |
| 25 | Music performance. Local musicians. | 3/3/2018 3:21 PM |
| 26 | Languages, literature, poetry, science, diversity, for example, native cultures. | 3/3/2018 10:53 AM |
| 27 | More open discussions - foreign policy - gun control - taxes - deficits- town issues | 3/3/2018 10:28 AM |

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|----|--|------------------|
| 28 | No | 3/3/2018 7:35 AM |
| 29 | As a new member of the Cape community and library user, I need time to become familiar with the current operations of the library before I would offer program suggestions. | 3/3/2018 7:04 AM |
| 30 | No | 3/3/2018 6:28 AM |
| 31 | What is available to seniors in this area (services, living, socially). | 3/3/2018 1:46 AM |
| 32 | Writing groups | 3/2/2018 9:54 PM |
| 33 | Hosting nonprofit programs or volunteer groups, like conversation circles for English language learners in the area, GED classes, and so on. | 3/2/2018 9:39 PM |
| 34 | Not at this time | 3/2/2018 7:27 PM |
| 35 | I think the slate of programs is fantastic. We don't always take advantage, but I appreciate the wide range of topics and frequency of programs and hope that can continue. | 3/2/2018 7:06 PM |
| 36 | There appears to be more children programs than adult. | 3/2/2018 6:48 PM |
| 37 | NO | 3/2/2018 6:02 PM |
| 38 | More children programs on Saturday. I can't bring my grandkids during the week; they are in school. | 3/2/2018 5:58 PM |
| 39 | Debate, or series of talks about health care: expand Medicaid, Medicare for All, private insurance plus health savings accounts, etc. | 3/2/2018 5:09 PM |
| 40 | I think you are doing a great job. I look forward to using library more as my free time permits. One thing about your question on more or less space for interaction/quiet, I would like to access quiet but sometimes that's due to noisy kids, not necessarily more space needed. | 3/2/2018 4:37 PM |
| 41 | You have a good mix of topics currently - keep up the good work! | 3/2/2018 4:29 PM |
| 42 | I work full time days, an evening or weekend program would be better. | 3/2/2018 4:12 PM |
| 43 | I appreciate early evening is probably a good time for adults who are working. But as a retired person I'd love to see some more daytime weekday offerings | 3/2/2018 3:33 PM |
| 44 | No | 3/2/2018 3:32 PM |
| 45 | Programs on getting to know Cape Elizabeth as a town and on current issues in the town. | 3/2/2018 3:28 PM |
| 46 | Happy with current programs. | 3/2/2018 3:27 PM |
| 47 | Expand the Art Gallery program. Art history topics? Many of the recent library forums have been very thoughtful. I really appreciate that TML is open to diversity and global topics. | 3/2/2018 3:07 PM |
| 48 | Senior programming | 3/2/2018 3:02 PM |
| 49 | I'm really turned off by the politically driven and politically correct programs that strive to indoctrinate patrons with a left-leaning liberal agenda. A government agency, paid by ALL taxpayers, shouldn't be pushing a particular political agenda. Stick with the how-to, history, author presentations, children's storytimes, music and entertainment programs. I really enjoyed the container gardening, Holocaust program with Kitty Penner, the evening with the author of the Joshua Chamberlain book, music and animal programs, and the craft nights. I'd love to see more gardening programs, like how to construct a raised bed and grow organic vegetables. | 3/2/2018 2:42 PM |
| 50 | We love the evening nature offerings, but they're at a tough time - if there could be an earlier offering - perhaps ending by 6:30 or starting at 7 or 7:30 (I recognize the challenge with closing time) | 3/2/2018 2:36 PM |
| 51 | no | 3/2/2018 2:26 PM |
| 52 | Maybe a discussion group meeting weekly to talk about a wide range of social, emotional, and theoretical issues facing our world currently. | 3/2/2018 2:25 PM |
| 53 | I attended one evening nature program that was advertised as being for adults. Many young children came, families trickled in late. It was very loud and disruptive. We ended up leaving because it was just too hard to hear and very annoying. If a program is meant for adults it should be clearly stated, and if it's for families/children that should be too. | 3/2/2018 2:14 PM |

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| 54 | I've not been able to attend so many great programs that always seem to take place on Tuesday or Thursday nights when I have other commitments. Wish more programs were on Monday or Wednesday nights or Saturday | 3/2/2018 2:01 PM |
| 55 | Not sure | 3/2/2018 1:56 PM |
| 56 | I would like more programs for children on the weekends. | 3/2/2018 1:55 PM |
| 57 | no thanks | 3/2/2018 1:42 PM |
| 58 | not at this time. | 3/2/2018 1:41 PM |
| 59 | Excellent so far | 3/2/2018 1:24 PM |
| 60 | No, doing a good job with variety of offerings. | 3/2/2018 1:10 PM |
| 61 | Focus on social justice issues, workshops on problems such as racism, misogyny. | 3/2/2018 1:06 PM |
| 62 | Most concerned with disregard for quiet by many visitors. | 3/2/2018 12:32 PM |
| 63 | Maybe more things with art | 3/2/2018 12:25 PM |
| 64 | I like the variety of programs that you have now. Important to keep good children's programs. | 3/2/2018 12:21 PM |
| 65 | Currently they are fine. | 3/2/2018 12:20 PM |
| 66 | No | 3/2/2018 12:16 PM |
| 67 | more art/literature adult talks | 3/2/2018 12:16 PM |
| 68 | Good programming. | 3/2/2018 12:06 PM |
| 69 | See above comment | 3/2/2018 12:05 PM |
| 70 | Maybe an Open Mic night? | 3/2/2018 12:04 PM |
| 71 | no | 3/2/2018 11:51 AM |
| 72 | Adult computer learning classes | 3/2/2018 11:33 AM |
| 73 | speakers on current issues | 3/2/2018 11:31 AM |
| 74 | More of the same, especially policy issues | 3/2/2018 11:29 AM |
| 75 | I think you are doing well -- I enjoyed the last program with the granddaughter of Grover Cleveland - I especially liked that it was short and on a weeknight | 3/2/2018 11:26 AM |
| 76 | Travel Foreign languages | 3/2/2018 11:24 AM |
| 77 | no | 3/2/2018 11:17 AM |
| 78 | gardening | 3/2/2018 11:15 AM |
| 79 | More for seniors | 3/2/2018 11:13 AM |
| 80 | I think you do a great job with a variety of offerings. Unfortunately I haven't yet found time to attend any, but I don't think your scheduling is the issue - it's mine. | 3/2/2018 11:12 AM |
| 81 | research, news and media bias, MLA and Chicago citations | 3/2/2018 11:12 AM |
| 82 | no change | 3/2/2018 11:11 AM |
| 83 | No | 3/2/2018 11:10 AM |
| 84 | More programs for toddlers maybe? | 3/2/2018 11:08 AM |
| 85 | none | 3/2/2018 11:05 AM |
| 86 | No | 3/1/2018 6:36 PM |
| 87 | DIY and handy-man/woman type things! | 3/1/2018 8:21 AM |
| 88 | N/a | 2/28/2018 3:36 PM |
| 89 | More visiting Authors | 2/28/2018 3:02 PM |
| 90 | n/a | 2/28/2018 2:33 PM |

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| 91 | More activities for the elementary age - lots of toddler programming and cool things for middle schoolers but programs for the 6-9 age seems lacking. | 2/28/2018 12:10 PM |
| 92 | less nature and animals...more hands on fun (get out of the winter blahs) type of programs.... | 2/28/2018 11:24 AM |
| 93 | some computer workshops to learn how to better use them.....maybe iPhones, too? | 2/28/2018 10:43 AM |
| 94 | 1) Authors and poets reading their books & poetry, such as done by the "Local Writers" Reading at the Local Buzz. - Presented once a month from 4:00-5:00 pm. Since it seems that the Local Buzz has closed. 2) Lectures/Speakers about current issues or problems about history, science, Fine Arts, a broad spectrum of topics local people with knowledge as presenters. 3) On the Fourth Saturday of the month I think TML could be a new collaborative venue for Local Writers Reading | 2/27/2018 1:02 PM |
| 95 | not sure | 2/27/2018 12:56 PM |
| 96 | Enjoy the nature lectures. Also go to the Garden Club meetings. some Maine history lectures would be nice. | 2/27/2018 12:23 PM |
| 97 | Love the various talks on animals that you often have | 2/27/2018 12:15 PM |
| 98 | I think the library already has a lot of wonderful programming. I'd love to see more music programs for adults! also, I have friends that would love to learn Salsa! | 2/27/2018 11:46 AM |
| 99 | no | 2/26/2018 3:32 PM |
| 100 | n/a | 2/26/2018 12:18 PM |
| 101 | It would be nice to have additional activities during the weekday day times between 9:00 and 3:00, especially for senior citizens. Some hands on activities would be good and/or learning to do something new. | 2/26/2018 6:34 AM |
| 102 | I would love to see classes on technology, including how to keep our devices as secure as possible. Also classes on new technologies, what is new and different in common software upgrades (iPhone, MAC, Microsoft, etc.), how to maximize your productivity uses your current devices, how to decide what digital platform best suits your needs, different music streaming options and how to use them, evaluating personal digital assistants such as Alexa and Google Home. If one doesn't have a teenager at home, all new technologies and technological enhancements can seem frightening. As there are constantly upgrades, if one doesn't know how to use the new enhancements on, say, Version 10, by the time Version 14 comes out, you have missed out on all enhancements inherent in Versions 10-13 and you become further and further behind in the use and benefits of your platform. | 2/22/2018 5:19 PM |
| 103 | More daytime programs for adults, have night programs start earlier. I would like to see presentations addressed to all age groups about disabilities. Children could be taught about differences and accepting those with disabilities rather than ignoring them or treating them as oddities or bullying. Adults would also benefit. | 2/22/2018 11:11 AM |
| 104 | More musical events | 2/21/2018 9:31 AM |
| 105 | Wednesday evenings | 2/20/2018 9:33 PM |
| 106 | more adult programming | 2/20/2018 9:04 PM |
| 107 | How to sell my book collection on eBay | 2/20/2018 7:45 PM |
| 108 | Stop allowing kids to bring food into the library. Communicate clearly and fairly, and enforce the rules. | 2/20/2018 5:32 PM |
| 109 | No | 2/20/2018 2:19 PM |
| 110 | No | 2/20/2018 12:29 PM |
| 111 | I have a 2 and 7 year old. We do lots of am weekday classes with Rachel. My older son would love any school classes after 3 pm. | 2/20/2018 8:50 AM |
| 112 | We really enjoyed the Craig & Fred event. It provided something for the entire family - interactive, interesting and hands-on. | 2/20/2018 7:29 AM |
| 113 | No | 2/20/2018 6:54 AM |
| 114 | Excellent now. | 2/20/2018 6:40 AM |
| 115 | More programs for teens. Mother/daughter summer book club... | 2/19/2018 11:02 PM |
| 116 | More weekend programs for school age kids More parenting programs More author talks | 2/19/2018 10:44 PM |

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| 117 | Perhaps a program on volunteer opportunities within our community and neighboring communities for kids and families | 2/19/2018 8:25 PM |
| 118 | More weekend children's activities so working parents can enjoy this time too | 2/19/2018 8:24 PM |
| 119 | Evening classes. Cape Community services does not offer many for adults. | 2/19/2018 7:45 PM |
| 120 | I would love to see a book group for the 20/30s and 30s/40s age group. | 2/19/2018 7:06 PM |
| 121 | No | 2/16/2018 9:30 AM |
| 122 | local history | 2/14/2018 7:33 PM |
| 123 | Maybe more programs on classic authors with a Maine connection, e.g., Sarah Orne Jewett, etc? | 2/14/2018 10:52 AM |
| 124 | Good question. The programming is interesting. I've been to some. Several I thought about going to, but then I got lazy or distracted in the evening so didn't attend. | 2/13/2018 6:33 PM |
| 125 | Not that I can think of | 2/13/2018 2:53 PM |
| 126 | more topics on local history and national issues i.e. current events | 2/13/2018 2:10 PM |
| 127 | You guys do the BEST job of any library I've ever known!! | 2/13/2018 9:43 AM |
| 128 | Sorry but I think there is too much unused space that is hard and reflects noise regardless of where you are. Library's used to be sanctuaries of "quite", now loud children rule the roost. | 2/10/2018 2:53 PM |
| 129 | No | 2/10/2018 11:43 AM |
| 130 | Please place a small bench or chairs in the lobby for people who r waiting for rides, vans, Uber, etc. | 2/8/2018 9:42 AM |
| 131 | A lot of programs I'm interested in seem to be held on Tuesdays and Thursdays and I teach a class at the college on those evenings and can't attend the library programs. I'd be able to attend Monday or Wed programs more often. | 2/8/2018 1:46 AM |
| 132 | no | 2/6/2018 3:44 PM |
| 133 | Perhaps having more programs on preserving and reinvigorating our environment in Cape Elizabeth. | 2/6/2018 2:41 PM |
| 134 | Saturday Children's programs and afternoon weekday children's/toddler programs | 2/6/2018 8:30 AM |
| 135 | I think the current programs are great and most are conveniently scheduled. A weekday lunch and learn series would be a nice addition - maybe on topics related to personal/professional development for adults. | 2/6/2018 8:09 AM |
| 136 | Evenings are easiest for program attendance. I'd like to see some stuff focused to our entrepreneurial community, and maybe some parenting support and home composting training. | 2/6/2018 7:51 AM |
| 137 | More programs offered during the day. | 2/5/2018 6:36 PM |
| 138 | Author talks. Craft programs for adults. | 2/5/2018 3:22 PM |
| 139 | I am not a big joiner but I think the offerings have been really good | 2/5/2018 3:00 PM |
| 140 | I don't attend programs but appreciate your efforts. | 2/5/2018 11:59 AM |

Q8 What improvements would you like to see made to our website and/or social media?

Answered: 125 Skipped: 298

| # | RESPONSES | DATE |
|----|---|-------------------|
| 1 | Continue, via facebook perhaps, to encourage parents to supervise children in the library - maybe consult with schools about possible solutions. | 3/9/2018 8:32 PM |
| 2 | Ability | 3/9/2018 8:16 PM |
| 3 | more what's new in books | 3/9/2018 8:12 PM |
| 4 | don't use | 3/9/2018 8:10 PM |
| 5 | Nope - love the site! | 3/9/2018 8:01 PM |
| 6 | More advanced notice of events | 3/6/2018 11:16 AM |
| 7 | Didn't know you were on Facebook! Regularly check your newsletter | 3/5/2018 10:15 AM |
| 8 | I'm satisfied. | 3/4/2018 6:05 PM |
| 9 | the search function for books is a bit clunky and could be improved | 3/4/2018 3:09 PM |
| 10 | I would like to be able to access more details about a program when I search the library calendar | 3/4/2018 10:58 AM |
| 11 | Nothing at this time. | 3/3/2018 5:50 PM |
| 12 | none | 3/3/2018 4:09 PM |
| 13 | none | 3/3/2018 3:26 PM |
| 14 | I keep it simple so I am very satisfied. | 3/3/2018 3:17 PM |
| 15 | It's fine. | 3/3/2018 10:59 AM |
| 16 | ? | 3/3/2018 10:29 AM |
| 17 | I am not happy with Overdrive. first my Kindle doesn't work with it, second books on my iPad don't adjust text size, Also I don't seem to be able to download it so I have to re-enter TML website to access my book. Perhaps I need training. How about a training session on Overdrive? | 3/3/2018 9:13 AM |
| 18 | Can I access a list of dvds ? If so I don't know how. . Wish that was easier | 3/3/2018 8:19 AM |
| 19 | Postings just about events instead of ones that also include general library what's new info | 3/3/2018 7:59 AM |
| 20 | It's noy very user friendly and seems clinky | 3/3/2018 7:53 AM |
| 21 | The site is satisfactory as is. | 3/3/2018 7:06 AM |
| 22 | Fine as it is | 3/2/2018 7:32 PM |
| 23 | none | 3/2/2018 7:28 PM |
| 24 | n/a | 3/2/2018 7:07 PM |
| 25 | I don't use the website | 3/2/2018 7:01 PM |
| 26 | event calendar | 3/2/2018 6:34 PM |
| 27 | Easier and quicker sign-in. | 3/2/2018 6:06 PM |
| 28 | I don't use it. | 3/2/2018 6:04 PM |
| 29 | Web site is fine, and I don't use social media | 3/2/2018 5:12 PM |
| 30 | Not a huge user of social media. I like your website. | 3/2/2018 4:40 PM |
| 31 | I'd like to be able to access my check-out history. | 3/2/2018 4:30 PM |
| 32 | Real time postings | 3/2/2018 4:16 PM |

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| | | |
|----|---|-------------------|
| 33 | None, it is fine as is | 3/2/2018 3:35 PM |
| 34 | none I can think of | 3/2/2018 3:34 PM |
| 35 | I like the newsletter. | 3/2/2018 3:30 PM |
| 36 | I don't use FB or twitter. I do read the email newsletter and enjoy updates and news. The website interface is very straightforward and easy to use | 3/2/2018 3:15 PM |
| 37 | Pretty good already | 3/2/2018 2:51 PM |
| 38 | I think it's quite good and I enjoy the e-newsletters. | 3/2/2018 2:45 PM |
| 39 | easier access to e-books. the process is cumbersome for someone who is not adept at using technology. | 3/2/2018 2:36 PM |
| 40 | I'm not well tuned to social media. I find the website easy to use, and appreciate the 'Senior's Tech' group. Still need work on blogging, tweeting, etc. | 3/2/2018 2:34 PM |
| 41 | none | 3/2/2018 2:27 PM |
| 42 | Maybe a different layout | 3/2/2018 1:59 PM |
| 43 | Nope | 3/2/2018 1:57 PM |
| 44 | None | 3/2/2018 1:56 PM |
| 45 | not sure | 3/2/2018 1:43 PM |
| 46 | none. | 3/2/2018 1:42 PM |
| 47 | It's really quite good as it is right now. | 3/2/2018 1:33 PM |
| 48 | Make it more user friendly | 3/2/2018 1:25 PM |
| 49 | None | 3/2/2018 1:05 PM |
| 50 | None. Looks great | 3/2/2018 12:59 PM |
| 51 | Show more prominently access to catalog. | 3/2/2018 12:34 PM |
| 52 | They are working just fine right now. | 3/2/2018 12:21 PM |
| 53 | None | 3/2/2018 12:17 PM |
| 54 | more colors | 3/2/2018 12:17 PM |
| 55 | None | 3/2/2018 12:08 PM |
| 56 | Website is great and I don't care about social media. | 3/2/2018 12:06 PM |
| 57 | Promotion of artists showing in the gallery. | 3/2/2018 12:05 PM |
| 58 | Make ordering books easier. Have problem with the process. | 3/2/2018 11:57 AM |
| 59 | ? | 3/2/2018 11:52 AM |
| 60 | I'd love to get info in a variety of ways not just email | 3/2/2018 11:37 AM |
| 61 | None | 3/2/2018 11:33 AM |
| 62 | I think the website is the more important way to convey information. | 3/2/2018 11:32 AM |
| 63 | O | 3/2/2018 11:30 AM |
| 64 | Website is fairly informative | 3/2/2018 11:15 AM |
| 65 | Too dense and green - not attractive | 3/2/2018 11:14 AM |
| 66 | none | 3/2/2018 11:12 AM |
| 67 | none | 3/2/2018 11:12 AM |
| 68 | None | 3/2/2018 11:11 AM |
| 69 | None | 3/2/2018 11:08 AM |
| 70 | instructions on how to use the online minerva. a tutorial would be great or a you tube video on how to request a book online. | 3/2/2018 11:07 AM |

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|-----|--|--------------------|
| 71 | Great Website | 3/2/2018 11:05 AM |
| 72 | Cloud library is a nightmare . I have hard time signing in repeatedly .Overdrive was much easier to use and print was larger. I used Overdrive all the time but find Cloud very disappointing | 3/1/2018 6:39 PM |
| 73 | N/a | 2/28/2018 3:40 PM |
| 74 | A while ago, you could browse new books available at TML - that would be nice to have back. Now I have to go to Amazon to see what new books are out, then reserve them at TML | 2/28/2018 2:35 PM |
| 75 | None | 2/28/2018 12:11 PM |
| 76 | website works fine for me, do not access social media | 2/28/2018 11:12 AM |
| 77 | none | 2/28/2018 10:45 AM |
| 78 | Netflix for books....suggestions on what to read | 2/27/2018 2:23 PM |
| 79 | 1) Needs more promoting by TML. 2) The website, which I frequently use, is fine, easy to navigate. 3) I don't follow TML on Facebook. 4) I like the weekly e-mail TML sends with news and upcoming programs. 5) Its "look" is a bit plain, almost stodgy, in my opinion. I'd like to see a more inviting, up-beat format and design. The content is fine and useful as is. | 2/27/2018 1:14 PM |
| 80 | It's good! | 2/27/2018 12:56 PM |
| 81 | No | 2/27/2018 12:23 PM |
| 82 | None really | 2/27/2018 12:17 PM |
| 83 | none it is very good | 2/26/2018 3:35 PM |
| 84 | Looks fine as is. | 2/26/2018 12:29 PM |
| 85 | It would be nice to learn something about the librarians who work there. | 2/26/2018 6:36 AM |
| 86 | More e book choices | 2/21/2018 12:05 PM |
| 87 | don't know | 2/21/2018 9:35 AM |
| 88 | Wish there was more/better selection of children's audiobooks. I find the hold process confusing... sometimes it doesn't quite work... other times I learn that I've held a book from another library not knowing that TML had the book all along?! | 2/20/2018 9:46 PM |
| 89 | it's a little busy.... | 2/20/2018 9:05 PM |
| 90 | Short training on using Minerva | 2/20/2018 7:46 PM |
| 91 | Advertise that food and drink is not allowed in the library social areas. A student bringing a water bottle to have while studying is a far cry from big bags of chips, sodas, etc. This has gotten out of hand. | 2/20/2018 5:34 PM |
| 92 | Better access to digital books. I do not like the current format and selection. | 2/20/2018 2:22 PM |
| 93 | More features on new popular books and movies | 2/20/2018 12:46 PM |
| 94 | None | 2/20/2018 10:38 AM |
| 95 | Access to more online resources | 2/20/2018 9:27 AM |
| 96 | None | 2/20/2018 8:53 AM |
| 97 | None | 2/20/2018 8:51 AM |
| 98 | Another way to log in to your account if you do not have your library card with you (i.e. password or phone number vs. barcode) | 2/20/2018 7:32 AM |
| 99 | None. I think they are great! | 2/20/2018 6:55 AM |
| 100 | None | 2/19/2018 10:46 PM |
| 101 | n/a | 2/19/2018 10:38 PM |
| 102 | A tutorial on e book checkouts and searches | 2/19/2018 8:25 PM |
| 103 | Social Media: More frequent posts, especially around events so that they can serve as reminders. Also, use the calendar/events options more. | 2/19/2018 7:09 PM |
| 104 | Perhaps not all in two colors. A way to highlight events so the standout. | 2/17/2018 11:45 AM |

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| | | |
|-----|---|--------------------|
| 105 | none at this time | 2/16/2018 3:35 PM |
| 106 | None | 2/16/2018 9:31 AM |
| 107 | Ebooks versus library catalogue can be confusing. | 2/15/2018 12:57 PM |
| 108 | Site is good. Don't use social media much. | 2/15/2018 12:48 PM |
| 109 | Website is a bit cluttered - can be hard to find the info you need. Make catalog search more central. | 2/14/2018 7:35 PM |
| 110 | social media is already pretty good. | 2/14/2018 10:53 AM |
| 111 | No ideas | 2/13/2018 6:34 PM |
| 112 | I am not familiar with TML's social media offerings. The web site is very good. | 2/13/2018 2:12 PM |
| 113 | I think it is fine as it is. Very user friendly. | 2/12/2018 1:52 PM |
| 114 | Just be a library and not try to please everyone through social media. | 2/10/2018 2:53 PM |
| 115 | I would like to be able to renew my library card annually on the TML website. | 2/10/2018 11:45 AM |
| 116 | Actually good website. Sometimes have trouble with all the clicks to get to TMLF I go though. | 2/8/2018 9:45 AM |
| 117 | N/A | 2/8/2018 1:48 AM |
| 118 | I find it very hard to order a book from another library online. I can find it but cannot order it. | 2/6/2018 3:45 PM |
| 119 | I think it is fine. | 2/6/2018 2:43 PM |
| 120 | Call outs in the email to new programs, report on ways people have been using the public spaces, recognition of the groups and events that come to TML | 2/6/2018 8:35 AM |
| 121 | I like what you're doing now. | 2/6/2018 8:12 AM |
| 122 | I think you do a pretty good job! | 2/6/2018 7:53 AM |
| 123 | none | 2/5/2018 6:36 PM |
| 124 | Well, the website is a little monotone (just green and white)? Could use a makeover I think, but the information is good. | 2/5/2018 12:02 PM |
| 125 | Ability to save name and barcode in mobile app to speed up renewals etc. the mobile app that has the green screens makes accessing my account difficult. Need a smoother faster way to do renewals via app/email. | 2/5/2018 11:45 AM |

Q9 The Library currently offers museum passes to the Tate House, Portland Museum of Art, Maine Maritime Museum, Portland Observatory, and Maine State Parks. Are there other passes you would be interested in the Library providing?

Answered: 173 Skipped: 250

| # | RESPONSES | DATE |
|----|--|-------------------|
| 1 | Not sure - possibly the Children's Museum? Or Maine Wildlife Park? Victoria Mansion? **Would love a Crescent Beach Pass!!! (State Pass does not cover Crescent). Also a Ferry Beach (Scarborough) pass would be great. | 3/9/2018 8:32 PM |
| 2 | Longfellow House | 3/9/2018 8:19 PM |
| 3 | Where can I get Maine State Park Passes | 3/9/2018 8:16 PM |
| 4 | children's museum | 3/9/2018 8:12 PM |
| 5 | Longfellow House; Dow House | 3/9/2018 8:10 PM |
| 6 | any possibility to add passes to Boston museums? | 3/9/2018 8:04 PM |
| 7 | Boston children's museum and science museum | 3/9/2018 8:03 PM |
| 8 | Boston aquarium & Children's museum; Portland Children's Museum | 3/9/2018 7:58 PM |
| 9 | Wildlife park, children's museum | 3/6/2018 11:16 AM |
| 10 | Tank you for doing this! | 3/5/2018 11:59 AM |
| 11 | 1) Peabody Essex Museum (MA) 2) Strawberry Banke (NH) 3) Museum of Science (MA) 4) New England Aq. (MA) | 3/5/2018 11:50 AM |
| 12 | Children's Museum | 3/5/2018 10:19 AM |
| 13 | Didn't know that! | 3/5/2018 10:15 AM |
| 14 | Longfellow House | 3/5/2018 10:04 AM |
| 15 | I was unaware of these passes! | 3/4/2018 6:05 PM |
| 16 | Science museum | 3/4/2018 3:09 PM |
| 17 | Passes to Boston museums would be very helpful. Maine Wild Life park or York Animal Kingdom would be nice local passes to have. | 3/4/2018 10:58 AM |
| 18 | No thank you | 3/3/2018 5:50 PM |
| 19 | no | 3/3/2018 4:09 PM |
| 20 | ill think | 3/3/2018 3:26 PM |
| 21 | I have used the PMA passes and didn't know about the Maine State Park passes. Good to know! This info must be on the website. | 3/3/2018 3:17 PM |
| 22 | Museum of fine arts boston, Society for the preservation of new england antiquities. | 3/3/2018 10:59 AM |
| 23 | ? | 3/3/2018 10:29 AM |
| 24 | Farnsworth | 3/3/2018 9:01 AM |
| 25 | Children's museum | 3/3/2018 8:19 AM |
| 26 | Coastal Botanical Gardens, | 3/3/2018 8:02 AM |
| 27 | Not necessarily but making this more widely known and the process would help | 3/3/2018 7:53 AM |
| 28 | No. I think that offering the current array of passes is a great service to the community. | 3/3/2018 7:06 AM |

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| | | |
|----|--|------------------|
| 29 | Maine Botanical Gardens in Boothbay | 3/3/2018 1:49 AM |
| 30 | Boston attractions? | 3/2/2018 9:54 PM |
| 31 | Children's museum, railroad museum, planetarium, and so on. Thanks! | 3/2/2018 9:40 PM |
| 32 | Maine Botanical Gardens | 3/2/2018 8:27 PM |
| 33 | Portland children's museum | 3/2/2018 7:49 PM |
| 34 | Botanical gardens in Boothby | 3/2/2018 7:32 PM |
| 35 | Victoria mansion | 3/2/2018 7:28 PM |
| 36 | Can't think of any right now. | 3/2/2018 7:01 PM |
| 37 | I was not aware of these. Where is this info displayed. | 3/2/2018 6:48 PM |
| 38 | botanical gardens | 3/2/2018 6:34 PM |
| 39 | Botanical gardens | 3/2/2018 6:06 PM |
| 40 | NO | 3/2/2018 6:04 PM |
| 41 | would be nice if you could reserve them on line. Good selection now. | 3/2/2018 4:40 PM |
| 42 | Winslow Homer Studio | 3/2/2018 4:16 PM |
| 43 | Maine Botanical Gardens, Farnsworth Museum | 3/2/2018 3:35 PM |
| 44 | Longfellow House | 3/2/2018 3:34 PM |
| 45 | Maine Historical Society | 3/2/2018 3:30 PM |
| 46 | I wish I'd remember to get these! | 3/2/2018 3:15 PM |
| 47 | Maine Historical Society | 3/2/2018 3:04 PM |
| 48 | Longfellow House Botanical Garden in Boothbay Children's Museum of Maine | 3/2/2018 2:53 PM |
| 49 | Already good selection | 3/2/2018 2:51 PM |
| 50 | Children's Museum, Historical Society and the Science Museum in Portland. | 3/2/2018 2:45 PM |
| 51 | Portland children's museum | 3/2/2018 2:41 PM |
| 52 | Boston area facilities such as MOS, PEM, MFA | 3/2/2018 2:32 PM |
| 53 | Children's museum | 3/2/2018 2:27 PM |
| 54 | no | 3/2/2018 2:27 PM |
| 55 | New England aquarium | 3/2/2018 2:23 PM |
| 56 | Longfellow House, Portland Head Light Museum, children's concerts at Merrill | 3/2/2018 2:04 PM |
| 57 | No, I had no idea they offered these! | 3/2/2018 1:59 PM |
| 58 | Portland science center | 3/2/2018 1:57 PM |
| 59 | No | 3/2/2018 1:56 PM |
| 60 | Botanical Gardens | 3/2/2018 1:46 PM |
| 61 | no thanks | 3/2/2018 1:43 PM |
| 62 | Maine Wildlife Park | 3/2/2018 1:42 PM |
| 63 | Maine Botanical Garden, Childrens Museum of Maine | 3/2/2018 1:31 PM |
| 64 | Museums in Boston if possible! | 3/2/2018 1:30 PM |
| 65 | Not that I am aware of | 3/2/2018 1:25 PM |
| 66 | I thought it just had passes to PMA | 3/2/2018 1:12 PM |
| 67 | Wadsworth-Longfellow House, Maine Historical Society. | 3/2/2018 1:12 PM |
| 68 | Ski Mountains, Movie Tickets | 3/2/2018 1:09 PM |
| 69 | Victoria Mansion? | 3/2/2018 1:05 PM |

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| | | |
|-----|--|-------------------|
| 70 | I didn't know about these benefits before now. | 3/2/2018 12:42 PM |
| 71 | As many as you can afford. they are a great resource that many are not aware of | 3/2/2018 12:39 PM |
| 72 | Homer studio | 3/2/2018 12:27 PM |
| 73 | Farnsworth, outside ME museums? | 3/2/2018 12:21 PM |
| 74 | No | 3/2/2018 12:21 PM |
| 75 | Botanical Gardens-Boothbay Museum of Science here and Boston, Children's museum | 3/2/2018 12:17 PM |
| 76 | other Maine Art museums | 3/2/2018 12:17 PM |
| 77 | Was not aware of these. | 3/2/2018 12:08 PM |
| 78 | Maybe the Botanic Gardens in Boothbay? The Longfellow House in Portland and associated facilities? Ahmmm... probably lots more, but I don't want to sound greedy. | 3/2/2018 12:06 PM |
| 79 | zoo | 3/2/2018 11:52 AM |
| 80 | I didn't know that, that's great. | 3/2/2018 11:42 AM |
| 81 | Botanical Gardens | 3/2/2018 11:40 AM |
| 82 | I had no idea you offered these. | 3/2/2018 11:37 AM |
| 83 | State Beach pass, Science Museum | 3/2/2018 11:35 AM |
| 84 | Ooh -- those sound good! | 3/2/2018 11:35 AM |
| 85 | Botanical gardens | 3/2/2018 11:35 AM |
| 86 | No | 3/2/2018 11:33 AM |
| 87 | Children's museum | 3/2/2018 11:32 AM |
| 88 | These are very much appreciated -- I think passes to recreational places, like the Scarborough Marsh Audubon Center, Children's Museum, Ballet & Symphony, and places further afield like the Farnsworth, would be good, too. | 3/2/2018 11:32 AM |
| 89 | F | 3/2/2018 11:30 AM |
| 90 | Boothbay Gardens | 3/2/2018 11:28 AM |
| 91 | Portland Science Center | 3/2/2018 11:26 AM |
| 92 | Boston museums such as mfa, Isabella Stewart Gardiner | 3/2/2018 11:25 AM |
| 93 | Passes to Boston museums or attractions would be great! | 3/2/2018 11:17 AM |
| 94 | Farnsworth Museum, Acadia National Park | 3/2/2018 11:16 AM |
| 95 | The passes are generous, and I have used them from time to time, especially with visitors. Perhaps check with Portland Landmarks regarding the inclusion of more of their consortium sites. | 3/2/2018 11:16 AM |
| 96 | Not really | 3/2/2018 11:15 AM |
| 97 | Would the library ever look into out of state passes--like the Boston Children's Museum, Museum of Science or New England Aquarium? That'd be great. | 3/2/2018 11:14 AM |
| 98 | I'm not sure if you can access out-of-state passes, but places in Boston would be great (e.g., New England Aquarium, Museum of Science, Museum of Art). Also, perhaps the Coastal Maine Botanical Gardens & Maine Wildlife Park in Gray. | 3/2/2018 11:14 AM |
| 99 | none | 3/2/2018 11:12 AM |
| 100 | no, but make that more well known! I did not know that! | 3/2/2018 11:12 AM |
| 101 | No | 3/2/2018 11:11 AM |
| 102 | None | 3/2/2018 11:05 AM |
| 103 | No | 3/1/2018 6:39 PM |
| 104 | Portland Science Center | 3/1/2018 8:22 AM |
| 105 | Maine Historical Society | 3/1/2018 7:27 AM |

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| | | |
|-----|---|--------------------|
| 106 | I didn't know you offered passes. This is a nice service. What about The Children's Museum and I think there is a historical museum downtown, on Henry Wadsworth Longfellow? | 3/1/2018 6:59 AM |
| 107 | Can't think of any | 2/28/2018 3:40 PM |
| 108 | Portland Headlight Museum | 2/28/2018 3:07 PM |
| 109 | not really | 2/28/2018 2:35 PM |
| 110 | Victoria Mansion, children's museum of Maine & two lights state park. | 2/28/2018 12:11 PM |
| 111 | Have frequently used....love it. Encourages me to go see new openings | 2/28/2018 11:25 AM |
| 112 | Boothbay Botanical Gardens? | 2/28/2018 11:12 AM |
| 113 | any! and thanks for what you offer. | 2/28/2018 10:45 AM |
| 114 | Portland children's museum | 2/27/2018 2:23 PM |
| 115 | * Needs more promotion by TML. 1) Univ. of New England Art Gallery on Stevens Ave. Portland campus. 2) Maine Jewish Museum (Portland). 3) Longfellow House/ Maine Historical Society. | 2/27/2018 1:14 PM |
| 116 | not sure | 2/27/2018 12:56 PM |
| 117 | The Children's Museum | 2/27/2018 12:31 PM |
| 118 | Boothbay Botanical Gardens | 2/27/2018 12:23 PM |
| 119 | Maybe to other Art Museums | 2/27/2018 12:17 PM |
| 120 | Longfellow House | 2/27/2018 11:48 AM |
| 121 | Lovely! I didnt know this about the Passes. | 2/26/2018 9:26 PM |
| 122 | Childrens Museum and Theatre of Maine, Maine Wildlife Park and Acadia National Park. | 2/26/2018 3:35 PM |
| 123 | Can't think of any others. I greatly appreciate the current offers. | 2/26/2018 12:29 PM |
| 124 | Maybe the Portland Science Center and the Victoria Mansion. | 2/26/2018 8:31 AM |
| 125 | Maine Botanical Gardens | 2/26/2018 6:36 AM |
| 126 | Portland Head Light, Children's museum and if possible some of the Boston museums | 2/22/2018 1:32 AM |
| 127 | Portland Science Center | 2/21/2018 9:08 PM |
| 128 | Longfellow House - Victoria Mansion | 2/21/2018 12:05 PM |
| 129 | no | 2/21/2018 9:35 AM |
| 130 | children's museum, theater? | 2/20/2018 9:05 PM |
| 131 | Children's Museum Longfellow House Victoria Mansion | 2/20/2018 7:46 PM |
| 132 | n/a | 2/20/2018 5:34 PM |
| 133 | No | 2/20/2018 12:46 PM |
| 134 | No. | 2/20/2018 10:38 AM |
| 135 | No | 2/20/2018 8:53 AM |
| 136 | Would it be too far reaching for some of the Boston attractions? | 2/20/2018 7:32 AM |
| 137 | Children's museum | 2/20/2018 7:26 AM |
| 138 | Victoria Mansion | 2/20/2018 6:55 AM |
| 139 | Passes to Boston/NYC museums | 2/19/2018 11:03 PM |
| 140 | Victorian mansion Farnsworth museum Boston area museums | 2/19/2018 10:46 PM |
| 141 | Rockland Museum, Maine Historical in Portland | 2/19/2018 10:38 PM |
| 142 | Portland Science Center | 2/19/2018 9:08 PM |
| 143 | No | 2/19/2018 8:25 PM |
| 144 | Children's Museum of Maine. Maybe some in Portsmouth? | 2/19/2018 7:09 PM |

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| | | |
|-----|---|--------------------|
| 145 | Science Center Boston Aquirum | 2/17/2018 11:45 AM |
| 146 | No | 2/16/2018 9:31 AM |
| 147 | Some of the museums in Boston. | 2/15/2018 12:48 PM |
| 148 | Children's Museum | 2/14/2018 7:35 PM |
| 149 | selection is good | 2/14/2018 10:53 AM |
| 150 | Coastal Maine Botanical Gardens | 2/13/2018 6:34 PM |
| 151 | An additional parks pass would be wonderful because it is very hard to get in the summertime | 2/13/2018 2:54 PM |
| 152 | Botanical Gardens in Boothbay? | 2/13/2018 2:12 PM |
| 153 | Chilren's Museum | 2/13/2018 9:45 AM |
| 154 | Any agreements with museums/facilities in Boston? (Could be reciprocal with facilities here in Maine). | 2/11/2018 6:52 PM |
| 155 | First off how much does the library pay for these passes? Are they gratis from the options mentioned? If they are free then I would add more. | 2/10/2018 2:53 PM |
| 156 | No | 2/10/2018 11:45 AM |
| 157 | Children's Museum; any Boston museums/aquarium would be fantastic! | 2/10/2018 10:29 AM |
| 158 | USM planetarium | 2/9/2018 2:35 AM |
| 159 | Nice. | 2/8/2018 9:45 AM |
| 160 | N/A | 2/8/2018 1:48 AM |
| 161 | Children's Museum | 2/7/2018 10:46 PM |
| 162 | Children museum, science museum, homer Winslow home | 2/6/2018 7:59 PM |
| 163 | I didn't know this. | 2/6/2018 3:45 PM |
| 164 | Perhaps some of the museums at Maine colleges and Universities. | 2/6/2018 2:43 PM |
| 165 | Children's museum | 2/6/2018 8:35 AM |
| 166 | Did realize you had passes to Maine state parks. Is it possible to reserve online? | 2/6/2018 7:59 AM |
| 167 | The Portland Children's Museum or Science Museum | 2/6/2018 7:53 AM |
| 168 | no | 2/5/2018 6:36 PM |
| 169 | Maine Wildlife Park | 2/5/2018 5:57 PM |
| 170 | Ogunquit Museum of American Art | 2/5/2018 3:23 PM |
| 171 | Art Museum in Rockland, winslow homer | 2/5/2018 3:01 PM |
| 172 | Can't think of any | 2/5/2018 12:02 PM |
| 173 | Farnsworth Museum | 2/5/2018 11:59 AM |

Q10 Any additional comments or suggestions?

Answered: 195 Skipped: 228

| # | RESPONSES | DATE |
|----|---|-------------------|
| 1 | 1. I feel that unsupervised children and students are an increasing problem. I find it increasingly uncomfortable to be in the library due to behavior or loud conversations taking place. 2. Can't we please ask everyone - children and adults and even librarians behind the counter - to be mindful of their voice volume? It can be very hard to find a quiet place to read in our library! I love the library and want it to be a place where everyone is respected and comfortable. 3. The computer area often seems to be a "hang out" area for students to loudly posture and try to impress each other. I wish it was a quieter area. | 3/9/2018 8:32 PM |
| 2 | * ENFORCE AND TEACH LIBRARY ETIQUETTE* 1. The NOISE is horrible - from people (Yes ADULTS!?!) using cell phones (SO RUDE). 2. The kids running around, playing games ... (WHERE ARE THE STRICT LIBRARIANS I GREW UP WITH??!!). 3. The main desk - I suggest moving the main desk downstairs - in Gallery Space - conversations at the desk are so LOUD, it is hard to concentrate. | 3/9/2018 8:23 PM |
| 3 | I know the staff is working to keep the upstairs area quiet when the kids get out of school, but it still seems very noisy. I try to avoid that time. The library should not be in the business of aftercare. I realize this is a parent problem. | 3/9/2018 8:19 PM |
| 4 | Noise is a big issue. Have study rooms used for studying not a hangout for kids. What has happened to consideration of other people using the library? | 3/9/2018 8:14 PM |
| 5 | Thank you! | 3/9/2018 8:12 PM |
| 6 | 1. Kids NOT upstairs cavorting & eating. 2. Kids NOT using computers to play games. 3. Posting for new hires on paper in TML entrance. 4. Give librarians freedom to enforce library etiquette. 5. TML NOT to provide snacks (chips & soda) for kids. 6. Enforce NO USE of cell phones. | 3/9/2018 8:10 PM |
| 7 | We love Ms. Rachel's classes | 3/9/2018 8:06 PM |
| 8 | The library is a wonderful place! | 3/9/2018 8:01 PM |
| 9 | Love this library - Fantastic! | 3/9/2018 8:01 PM |
| 10 | Our son loves the Friday sing a long!!! Thank you. | 3/9/2018 7:54 PM |
| 11 | coffee/tea/snack? celebrate Rachel's 25th year at library Our library is the best on earth! Give staff raises :) | 3/6/2018 11:16 AM |
| 12 | I'd love the library to ask a community-wide question: what was your favorite book as a child? I'd love recommendations for my kids, from members of the community. For that matter, I'd love adults to share their favorite novel, too (and short story collections) | 3/6/2018 9:41 AM |
| 13 | Thank you! | 3/6/2018 9:34 AM |
| 14 | Please keep evening hours; I attend frequently I love our library | 3/6/2018 9:30 AM |
| 15 | Lighting in room where knitters knit on Mondays could be brighter. Beautiful library! Rachel is wonderful with the children Love the fish tank | 3/5/2018 11:59 AM |
| 16 | Thank you for all that you do! | 3/5/2018 11:56 AM |
| 17 | Love your library but it seems to me libraries should become regional- consider merging w/ SoPo, Scarborough into one system | 3/5/2018 11:50 AM |
| 18 | We love Rachel and the toddler/kid programs! | 3/5/2018 10:20 AM |
| 19 | you guys do a great job! I come from Scarborough for your awesome programming :) my kids love it here <3 | 3/5/2018 10:17 AM |
| 20 | Put bust of WW Thomas in a prominent place NOT stuck in a corner | 3/5/2018 10:10 AM |
| 21 | Thanks for asking us. | 3/4/2018 6:05 PM |
| 22 | Thank you | 3/4/2018 3:09 PM |

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| | | |
|----|--|-------------------|
| 23 | none | 3/4/2018 10:58 AM |
| 24 | You do an excellent job! | 3/3/2018 5:50 PM |
| 25 | keep doing what you're doing | 3/3/2018 4:09 PM |
| 26 | none | 3/3/2018 3:17 PM |
| 27 | I am very happy with the library. Keep up the good work. | 3/3/2018 3:17 PM |
| 28 | Allow you to renew books more than once if no one is waiting for them | 3/3/2018 12:25 PM |
| 29 | You librarians and staff, full and part time are a most valuable part of our community and of our family life. You provide an environment of life-long learning. I appreciate that over the years, some of you know me well enough to make a recommendation, and answer questions. I value your opinions. This library is special. Much more than books and technology, it is the environment of kindness and encouragement that makes me happy and welcome. Thanks to each one of you for making our library warm and inviting. | 3/3/2018 10:59 AM |
| 30 | N/A | 3/3/2018 10:29 AM |
| 31 | Very friendly, helpful library staff. Thanks to them for their assistance. | 3/3/2018 10:20 AM |
| 32 | The library is my most favorite place in Cape after the beaches. :) | 3/3/2018 9:43 AM |
| 33 | Enjoy the "new" library space and think you all do an amazing job. | 3/3/2018 9:32 AM |
| 34 | I don't think the plywood on the side of the building facing Scott Dyer Road is very attractive. Are improvements planned to that area. | 3/3/2018 8:19 AM |
| 35 | The book/dvd etc. search computer is quite limited- The search engine could be updated to suggest various titles or authors even if one doesn't have the exact spelling...same as google etc. It would be nice to be able to stratify the findings by criteria such as print date for an author... Helpful if it could give results based solely on different genres and list the ten or twenty most popular books within the search results- that would make it easier to browse rather than having to know a specific author or titles Also the search engine might suggest other similar authors besides the one typed into the system. In other words, make it more user friendly and fun to use and not so rigid and limited :) | 3/3/2018 7:53 AM |
| 36 | Thanks for providing such a beautiful and user-friendly service with great staff (thanks, Pat!)! | 3/3/2018 7:13 AM |
| 37 | The library is extremely well run and is a great asset to the Cape Elizabeth community | 3/3/2018 7:06 AM |
| 38 | We have a wonderful library, and the people that work there are very nice. I wouldn't change a thing. | 3/3/2018 6:32 AM |
| 39 | I feel our library is convenient, pleasant space, pleasant staff, and always a pleasure to use. | 3/3/2018 1:49 AM |
| 40 | Ebooks available for kindles again! | 3/2/2018 7:53 PM |
| 41 | It is a wonderful library | 3/2/2018 7:49 PM |
| 42 | Love the new addition-beautiful and welcoming entrance. I do wonder why loud talking is allowed especially when students come in or children with their parents. I was brought up to be quiet and respectful at libraries. | 3/2/2018 7:32 PM |
| 43 | The music programs look interesting | 3/2/2018 7:28 PM |
| 44 | Love the library as is! | 3/2/2018 7:21 PM |
| 45 | Love the library - often I just go there to go there. Don't even necessarily stay long, but walking in and walking around for a few minutes always makes me appreciate what a beautiful and important resource public libraries are. Well done and keep it up. -Reed Dyer, 20 Woodcrest Rd. | 3/2/2018 7:07 PM |
| 46 | I love our library!!! And the folks that work there. | 3/2/2018 7:01 PM |
| 47 | We have an excellent town library that we can all be proud of. The staff is outstanding! | 3/2/2018 6:59 PM |
| 48 | Overall, I really like the library, especially since the renovation! :-D | 3/2/2018 6:35 PM |
| 49 | I think that the staff at the library are most helpful and wonderful. Love our little library...great job everyone! | 3/2/2018 6:08 PM |
| 50 | When the students come to the library after school they should be quiet. On the entrance staircase more should be done to keep the noise down. | 3/2/2018 6:04 PM |

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| 51 | We have a great staff! | 3/2/2018 5:59 PM |
| 52 | Oxford English Dictionary is a wonderful resource, and online access to that would be great. Maybe too expensive | 3/2/2018 5:12 PM |
| 53 | Really liked when a writer was brought in (Mira Ptycin?) to do a flash non fiction workshop. Would love to see more of that. Also, loved your map making workshop. Hoping to go to upcoming art one where transform used book or altoid can into art. | 3/2/2018 4:40 PM |
| 54 | None | 3/2/2018 4:16 PM |
| 55 | Love the library and the friendly helpful staff. You are great! | 3/2/2018 3:35 PM |
| 56 | I think you do a terrific job and are a hugh asset to our community | 3/2/2018 3:34 PM |
| 57 | Thanks for the survey. | 3/2/2018 3:30 PM |
| 58 | Thank you for remaining connected to the community. | 3/2/2018 3:15 PM |
| 59 | No | 3/2/2018 2:45 PM |
| 60 | I wish some of the children programs (3-5 year old) were offered on Tuesday/Thursday or possibly in the afternoon 1:30. I love the Wednesday Friday programs in particular. Many nursery school programs are offered MWF and it would be great to be able to still partake in the library programs | 3/2/2018 2:41 PM |
| 61 | I LOVE the new space and the new staff! | 3/2/2018 2:36 PM |
| 62 | You run a great library, and it seems to be growing into a solid community center. Rachel is great in the children's department, and I appreciate the info put in the Cape newspaper. It reminds me to check the website more often. | 3/2/2018 2:34 PM |
| 63 | My family loves the library! | 3/2/2018 2:27 PM |
| 64 | no | 3/2/2018 2:27 PM |
| 65 | Inter library loan is by far the most important benefit of the library for me. | 3/2/2018 2:26 PM |
| 66 | More music concerts in summer | 3/2/2018 2:23 PM |
| 67 | Wish there were a few more desks in quiet areas. | 3/2/2018 2:04 PM |
| 68 | nope. | 3/2/2018 1:59 PM |
| 69 | I love the new library!! I wish it was open sundays!! | 3/2/2018 1:57 PM |
| 70 | My whole family loves the TML! Thank you! | 3/2/2018 1:56 PM |
| 71 | Thank you for asking | 3/2/2018 1:43 PM |
| 72 | I love the library! Thanks to all of you! :) | 3/2/2018 1:42 PM |
| 73 | We love the consortium use of TML, SP and Scarborough Libraries! Keep up the good work! | 3/2/2018 1:42 PM |
| 74 | The library is a truly wonderful resource for the community. The talks and other sessions are really well-planned, interesting, and well presented. Thanks. | 3/2/2018 1:33 PM |
| 75 | The "new" library is great. New staff is friendlier and smile. Forgot to mention computer classes would be most helpful especially on newer technology like Bluetooth, I phones etc | 3/2/2018 1:31 PM |
| 76 | Library acoustics are not good, primarily due to entry lobby, with all hard surfaces allowing noise from lower level echo throughout the upstairs areas. Perhaps some sound deadening materials can be installed. | 3/2/2018 1:31 PM |
| 77 | Keep up the great work! | 3/2/2018 1:30 PM |
| 78 | Doing great job | 3/2/2018 1:25 PM |
| 79 | I'd like to know the library better, particularly how to look things up and where to find them. Suggest Kyle or a staff person offer a 1/2 hour session offered a couple of times dedicated to something like, "Know Your Library: How to get the most out of its many resources". | 3/2/2018 1:15 PM |
| 80 | Perhaps a "Did you know we..." notice on one door. Offer passes, etc. Forgive me if this is already displayed on the monitor/screen in the lobby. | 3/2/2018 1:12 PM |
| 81 | Love the library- it is fantastic! | 3/2/2018 1:09 PM |
| 82 | You're doing a great job | 3/2/2018 1:07 PM |

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| 83 | I think the library is wonderful! Being able to request books from other libraries and pick them up at your location is very helpful. Thanks for everything you do. | 3/2/2018 1:00 PM |
| 84 | Keep up the great work. Great staff. Great resource for our community. Thanks for all that you do. | 3/2/2018 12:59 PM |
| 85 | I think the new library is fabulous! I so appreciate the programs and new space as well as the care and consideration given to the patrons! | 3/2/2018 12:44 PM |
| 86 | Maybe another water fountain. Great staff. | 3/2/2018 12:34 PM |
| 87 | Wonderful staff | 3/2/2018 12:29 PM |
| 88 | It's a beautiful building with great staff and resources. | 3/2/2018 12:22 PM |
| 89 | No | 3/2/2018 12:21 PM |
| 90 | No | 3/2/2018 12:17 PM |
| 91 | no, thanks | 3/2/2018 12:17 PM |
| 92 | No | 3/2/2018 12:08 PM |
| 93 | Thanks for kicking butt TML! | 3/2/2018 12:06 PM |
| 94 | I personally have no use for this library | 3/2/2018 12:06 PM |
| 95 | Recently moved back home to Cape. The new library is beautiful and a very peaceful place to sit and relax and enjoy! | 3/2/2018 12:03 PM |
| 96 | I respectfully request that the staff help ensure that the library is a quiet space. Frequently, I hear staff talking to each other in a louder voice than I feel is necessary. | 3/2/2018 12:01 PM |
| 97 | Find library experience very pleasant in general. | 3/2/2018 11:57 AM |
| 98 | You guys are doing a great job | 3/2/2018 11:52 AM |
| 99 | Get the kids to quiet down to normal speaking levels !!! | 3/2/2018 11:51 AM |
| 100 | I'm not much use to you yet as I just moved here and have been taking out books only since February | 3/2/2018 11:43 AM |
| 101 | The staff is wonderfulKevin included!!!! | 3/2/2018 11:35 AM |
| 102 | I just moved here about 1-1/2 years ago, so may use the library more now that we're settled in. | 3/2/2018 11:35 AM |
| 103 | Have a water cooler (or fountain if that is feasible) available on the main/top floor. Fix the main floor bathroom door so it doesn't jam into the floor. Add signs to encourage and instruct the shift to using inside/ lower volume voices in the entry foyer and stairwell. The open design is not conducive for quiet study because the sound carries all the way to the back of the main floor. Why do people think having loud conversations when they enter the library, especially children, is appropriate? Either the newer generation has no awareness or they need to be taught that a library is not a football field. There needs to be reminders posted for acceptable library etiquette. The architects did not consider this aspect from their open floor plan. | 3/2/2018 11:35 AM |
| 104 | I was disappointed voters didn't approve funds to expand space from what was in old building. That said, given how materials are now available across the state, think the present space is being well & appropriately used and maybe we didn't need additional space. | 3/2/2018 11:33 AM |
| 105 | I like the new building and the library personnel are always welcoming and helpful. I think libraries are our community centers, and the more you can do be the hub of what's happening, the better for our town. Thank you for your good work ! | 3/2/2018 11:32 AM |
| 106 | Really need more quiet space. | 3/2/2018 11:25 AM |
| 107 | The library is wonderful!! | 3/2/2018 11:23 AM |
| 108 | I really do not like the new digital ebook service. I do not like reading on an iPad. Prefer the older system where you download e books to a kindle reader | 3/2/2018 11:22 AM |
| 109 | I think you should use overdrive for your ebooks and audiobooks. It has a much more user friendly format. It is easier to use, find specific books, browse, find a books while waiting for one to come up on your hold list. | 3/2/2018 11:20 AM |
| 110 | The staff are always super helpful, knowledgeable and friendly! | 3/2/2018 11:20 AM |
| 111 | none, keep up the good work! | 3/2/2018 11:18 AM |

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| 112 | No. The Library is fantastic. A key part of this community. | 3/2/2018 11:17 AM |
| 113 | thanks for asking. | 3/2/2018 11:16 AM |
| 114 | The Library is a wonderful resource and serves an important role in the fabric of our community! | 3/2/2018 11:16 AM |
| 115 | None | 3/2/2018 11:15 AM |
| 116 | We love the library! | 3/2/2018 11:14 AM |
| 117 | none | 3/2/2018 11:12 AM |
| 118 | nope- you guys are great, I love the new library | 3/2/2018 11:12 AM |
| 119 | Great library,nice personnel,very helpful. | 3/2/2018 11:11 AM |
| 120 | love the new library. | 3/2/2018 11:07 AM |
| 121 | no | 3/2/2018 11:05 AM |
| 122 | All folks on the desk are very helpful and I thank you for that | 3/1/2018 6:39 PM |
| 123 | Depending on the time of day, the library can be very loud. I admit that I was raised in the era of "no talking aloud" in a library. I have mentioned this to library staff and was told that modern libraries tolerate more noise because they are now regarded as "community spaces." I can accept that, and tailor my time here during quieter times of day. What is more disturbing to me are people who have full volume conversations on their cell phones. I will, in future, as library staff to intervene. It is very distracting and rude. | 3/1/2018 10:11 AM |
| 124 | I love the children's programming; I find it age appropriate and love bringing the children. | 3/1/2018 10:03 AM |
| 125 | Great library, great staff, great service. | 3/1/2018 10:01 AM |
| 126 | I love your services and your kind and helpful staff! | 3/1/2018 8:22 AM |
| 127 | Our family enjoys the new library, especially the children's section and all of the quality programs that are offered for both adults and children. | 3/1/2018 6:59 AM |
| 128 | Would love to see a special category of recently published books that would only circulate for a week. I've noted that in other locales and think it's a good idea. DVDs, too. Thank you! | 2/28/2018 3:40 PM |
| 129 | no | 2/28/2018 2:35 PM |
| 130 | Timers on the kids computers. SoPo library asks you to enter your library number and allots 30 mins for the kids' computers. This would be great! | 2/28/2018 2:31 PM |
| 131 | I think you're all doing a really great job all around. I'm happy with the resources and staff. Thanks | 2/28/2018 2:21 PM |
| 132 | None | 2/28/2018 12:11 PM |
| 133 | need library open Saturday and Sunday for students to work on projects during the school year. | 2/28/2018 11:25 AM |
| 134 | no. love your services. | 2/28/2018 10:45 AM |
| 135 | I use the Poetry Room collection often - to just read in the room, but mostly to borrow books of poetry, so I hope you will continue to expand the poetry collection, including contemporary poets. | 2/27/2018 1:14 PM |
| 136 | not sure | 2/27/2018 12:56 PM |
| 137 | Hand drawn HEART shape :-) | 2/27/2018 12:31 PM |
| 138 | The study rooms are not quiet! You can hear what other people are saying. No privacy and super distracting. | 2/27/2018 12:22 PM |
| 139 | Nope, love the library - you all are the best! | 2/27/2018 12:17 PM |
| 140 | I know the staff is working to keep the upstairs area quiet when the kids get out of school, but it still seems very noisy. I try to avoid that time. The library should not be in the business of aftercare. I realize this is a parent problem. | 2/27/2018 11:48 AM |
| 141 | Thank you for all that you do for our community. | 2/26/2018 9:26 PM |
| 142 | Please put your new logo on the library cards, they would be more recognizable. | 2/26/2018 3:35 PM |
| 143 | The atmosphere at the library is not as pleasant as it used to be. Most of the staff come across as gloomy and the morale seems low. The kids make a lot of noise in the adult library. The director apparently allows them to eat and drink up there, which is outrageous. | 2/26/2018 12:29 PM |

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| 144 | When I was a young kid (I am now 22), I frequently went to the TML for books. But then for quite some time I didn't go. The renovation two years ago prompted me to check it out again and since then, I've been at least twice a month. I even enjoy going during the summer to study as I take summer courses at the Univ. of Southern Maine. Thank you all for providing such a wonderful space and community. | 2/26/2018 8:31 AM |
| 145 | The library is a wonderful hub of our community!! Thanks for all you do!!!! | 2/26/2018 6:36 AM |
| 146 | I think our library is just great. I like the interlibrary loan program and our facilities. The staff is always helpful and I enjoy interacting with them. | 2/24/2018 11:52 AM |
| 147 | I don't think video gaming has any purpose in a library. | 2/23/2018 12:05 PM |
| 148 | Please, please, please make quiet space available!! I am sitting in the Reale study room at the moment and can hear absolutely EVERYTHING being said by the teenagers in the next room - up to and including the rolling of dice and their bodily noises. Please make space available for people to socialize so they are not talking when one is reading, studying, etc. People need a place to chat but NOT near quiet space. PLEASE tell EVERYONE that they are not supposed to be having conversations on their cell phones while people are reading and studying. Not only can one hear what the library patron is saying, one can actually hear the caller as well. The acoustics in this building are disappointing, to say the least. When someone is talking in the front lobby, it echoes throughout the library. The ductwork between study rooms acts as an amplifier. There are times when kids are being tutored right out in the open, which mean that people who are studying hear absolutely everything. Please make space available for tutoring (you should get a percentage of the tutor's fee for providing space) as it is extremely disruptive to those who are trying to study. There needs to be quiet space and non-quiet space, and the two need to be acoustically separate. | 2/22/2018 5:32 PM |
| 149 | Offer and explain to the public any assisted listening devices or technology available for the hearing impaired. Please install fm hearing loop systems and provide captioning for films that are offered. | 2/22/2018 11:11 AM |
| 150 | I would like to be able to submit book titles for acquisition consideration (when not currently available.) | 2/21/2018 9:08 PM |
| 151 | More book choices | 2/21/2018 12:05 PM |
| 152 | Library as starting place for town walks for birding, star watching, exercise, etc. | 2/21/2018 9:35 AM |
| 153 | The study rooms are very noisy if other people talk in other study rooms... big disappointment! Often this Makes them impossible to use for quiet study. | 2/20/2018 9:46 PM |
| 154 | Please keep grounds maintained: Sweep sand from entrance and weed gardens | 2/20/2018 7:46 PM |
| 155 | Get a handle on this food situation, please. It's great that the library is a social hang out space for older elementary and middle school students, but it is a not a cafeteria! Please stop letting food in. | 2/20/2018 5:34 PM |
| 156 | I am not happy with the current e book format. In the past, I borrowed digital books very frequently and could read them on my kindle. The new format and selection is not good. | 2/20/2018 2:22 PM |
| 157 | None | 2/20/2018 12:46 PM |
| 158 | Keep purchasing new books for elementary and middle school students. | 2/20/2018 10:38 AM |
| 159 | None | 2/20/2018 8:53 AM |
| 160 | We love our library! The new space is gorgeous, child-friendly and easy to navigate. The staff is exceptional as well. | 2/20/2018 7:32 AM |
| 161 | Love our library! | 2/20/2018 7:26 AM |
| 162 | We love TML! | 2/20/2018 6:55 AM |
| 163 | Keep up the good work. Have a suggestion box for use between surveys | 2/20/2018 6:42 AM |
| 164 | We love our library Thank you to all the staff that make it so! | 2/20/2018 5:45 AM |
| 165 | Overall we are thrilled with what the library is doing and with its offerings just as it is. Thanks! | 2/20/2018 3:47 AM |
| 166 | Harry Potter activities for those under 11 would be great | 2/19/2018 10:46 PM |

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| 167 | (1) I much prefer the OverDrive app to the newer Cloud Library one. CL has a cumbersome interface, not as user friendly. Some friends who use the TML have mentioned that they also prefer OverDrive. I'm an avid tech user and can easily adapt to updates and maneuver around new apps but CL is clunky. I no longer use the download /e-book feature of TML. I find the physical books on interlibrary loan or I use Apple's iBooks. It would be great to see an update to CL or somehow create a better user experience. (2) I really like the shared membership with SoPo, Scar, and other local public libraries. Great addition! (3) Interlibrary loan is another awesome addition. (4) TML offers a lot for a town the size of CE. Thank you! | 2/19/2018 10:38 PM |
| 168 | Thanks for all you do | 2/19/2018 8:25 PM |
| 169 | Classes!! | 2/19/2018 7:45 PM |
| 170 | Thanks to the entire staff for working so hard to create an amazing library experience for our community! | 2/19/2018 7:09 PM |
| 171 | No | 2/16/2018 9:31 AM |
| 172 | You all do a really good job over there. It may seem like most people take you for granted but we don't. | 2/15/2018 12:48 PM |
| 173 | Love your new building - should turn the old building into a center for local history and Genealogy research - the Maine History room is small. | 2/14/2018 7:35 PM |
| 174 | Library is a great resource. You're doing an excellent job. | 2/14/2018 10:53 AM |
| 175 | Thanks for opportunity for input. | 2/13/2018 6:34 PM |
| 176 | We love the library! Wish there was some programming for early release days :) | 2/13/2018 2:54 PM |
| 177 | I think TML is a terrific and valued resource/offering to the town and am grateful for it. | 2/13/2018 2:12 PM |
| 178 | I can't say it enough. We are SO SO very thankful for all you do to keep TML thriving and relevant for all ages. When the library is the heart of the town, you know you are doing something right. | 2/13/2018 9:45 AM |
| 179 | You're doing great! I love my library. Thank you all. | 2/12/2018 1:52 PM |
| 180 | I enjoy the new facility - it is light and airy and very comfortable. Is there anyway of making requesting books from Minerva/outside the current system easier? If there is one request for a book, the system will not take a second, thus preventing a request from going through. | 2/11/2018 6:52 PM |
| 181 | I don't find our library to be very organized spatially and acoustically, I do not enjoy going there and find it's layout (ie game rooms, kids rooms, computer stations) all are in an open space environment, sorry it's a distracting place for me, but hey I guess I am old school. | 2/10/2018 2:53 PM |
| 182 | No | 2/10/2018 11:45 AM |
| 183 | I'm not sure 'more' quiet OR social space is needed, just a better understanding of WHERE that is. I use the tables upstairs near the fireplace for quiet work and it is extremely frustrating that people treat that area as appropriate for normal voice conversations. This includes ALL age ranges, older people seated by the fireplace, teens in the corner soft seating area, others seated at these people taking cell phone calls, librarians assisting patrons in the stacks. I don't know how this area COULDN'T be characterized as for quiet use, or at least lowered volumes of conversation, yet it is not treated that way. Where else am I supposed to go?? | 2/10/2018 10:29 AM |
| 184 | Things seem fine as they are now. | 2/9/2018 12:20 PM |
| 185 | Love the TML and the staff, and great programs. Thank you. ?? | 2/8/2018 9:45 AM |
| 186 | The staff have always been kind, personable, helpful, and informative. Thank you for everything! | 2/8/2018 1:48 AM |
| 187 | no | 2/6/2018 3:45 PM |
| 188 | Very glad that our town has a wonderful library and staff. | 2/6/2018 2:43 PM |
| 189 | Rachel and all of the programming for children are amazing. We LOVE our library! | 2/6/2018 10:46 AM |
| 190 | TML is beautiful, warm and inviting. Keep putting out news, programs, new offerings. Accessibility tips- such as "here's how to bring your group meeting to TML" What spaces are ideal for quiet talk groups of 7, how do we reserve space? | 2/6/2018 8:35 AM |
| 191 | Thank you for all you do! Our library is an important community resource. We love the summer events outside (i.e. evening concerts). The eclipse viewing was a fantastic event too! | 2/6/2018 8:12 AM |

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| 192 | The children's area has significantly dwindled in toys in the last two years, would love to see more added | 2/6/2018 7:53 AM |
| 193 | Replace the unfriendly director. | 2/5/2018 12:26 PM |
| 194 | No, thank you for the survey. | 2/5/2018 12:02 PM |
| 195 | The library staff is a wonderful, helpful, friendly group of people. You are appreciated. | 2/5/2018 11:45 AM |